

# 2007 King County AIMs High Performance Scorecard

**O**ur Vision-Leading the region in shaping a better tomorrow. King County aims to enhance our region's quality of life and support economic vitality by providing high-quality, cost-effective, valued services to our customers. The King County AIMs High Performance Scorecard is designed to answer the question: "How effective are county services?"

## **A**bout King County

King County provides regional services to all residents of the county, including people who live in cities. These include public transit, sewage disposal, the county jail, elections, public health services, and regional parks. In unincorporated communities, King County provides the services listed above in addition to many local services, such as land-use regulation, building permits, solid waste disposal, and roads. Other local services in unincorporated communities are provided by fire, water, library and hospital districts that operate independently of county government.



*The measures in this report are only a portion of those monitored and reported by King County. These measures represent the diversity of county services and were included based on input from a group of county residents.*

Turn the page to learn about King County's performance. For more performance results, go to [your.kingcounty.gov/aimshigh](http://your.kingcounty.gov/aimshigh)



## Natural Resources

MEASURE	EXPLANATION	RESULTS	ACTUAL*	TARGET
Reduction in King County government's greenhouse gas emissions	<i>This measure reflects annual reductions in greenhouse gas emissions compared to 2000 emissions levels. The target is based on the county's participation in the Chicago Climate Exchange carbon market.</i>		≥1.5%	1.5%
Percent of chinook salmon restoration projects completed to date	<i>By 2016, King County is committed to completing 136 habitat restoration projects identified in the chinook salmon recovery plans.</i>		6.6%	20%
Recycling rate	<i>The single family recycling rate shows how the county is doing in promoting recycling and by making recycling services more available. This rate is among the highest in the nation.</i>		54%	55%

## Land Use & Transportation

MEASURE	EXPLANATION	RESULTS	ACTUAL*	TARGET
Bus ridership	<i>Bus ridership reflects Metro Transit's performance in providing a desirable and viable transportation alternative.</i>		110.6M	104.1M
On-time bus performance, Metro Transit	<i>Ensuring that buses arrive and depart on schedule is key to maintaining high quality service.</i>		75%	80%
Access to regional trails	<i>This measure reflects the percent of county households that live within 1.5 miles of the county's 175 mile Regional Trail network.</i>		69%	69%
Building permit timeliness	<i>Timeliness standards are set in county code. Processing building permits quickly minimizes delays and expenses.</i>		91%	90%

## Public Health

MEASURE	EXPLANATION	RESULTS	ACTUAL*	TARGET
Medic One cardiac arrest survival rate	<i>One of the desired results of the county's Medic One program is to improve cardiac arrest patients' survival. This rate is among the highest in the nation.</i>		46%	40%
Percent tuberculosis patients completing treatment	<i>Despite the small number of patients, completing treatment for tuberculosis helps prevent transmission of the disease.</i>		89%	92%
Percent of restaurants not using trans fats	<i>Because eating even small amounts of trans fats increases the risk for coronary heart disease, Public Health regulates the use of artificial trans fats in restaurants.</i>		99%	100%
Percent of eligible children enrolled in the Children's Health Initiative	<i>The county seeks to enroll eligible children in public insurance programs to ensure they get preventive care.</i>		18%	12%

## Safety & Infrastructure

MEASURE	EXPLANATION	RESULTS	ACTUAL*	TARGET
Percent of county roads with pavement in satisfactory condition	<i>King County regularly maintains and overlays pavement to keep roads in good condition, prevent potholes, and provide a safe driving surface.</i>		88%	80%
Timely answering for 9-1-1 calls	<i>King County monitors how quickly its 9-1-1 call centers answers calls and the proportion of 9-1-1 calls answered within the 10 second national standard.</i>		91%	90%
Percent of county bridges that are not "structurally deficient" or "functionally obsolete"	<i>Structurally deficient and functionally obsolete bridges, while safe, may require significant maintenance or vehicle weigh restrictions, or do not meet modern design standards. King County systematically replaces, rehabilitates, or repairs deficient bridges.</i>		68%	68%

## Social Services

MEASURE	EXPLANATION	RESULTS	ACTUAL*	TARGET
Percent of youth training program clients that increase skills or get jobs	<i>King County offers education and training programs for youth who have dropped out of high school, are at risk of dropping out, or have been involved with the juvenile justice system.</i>		76%	78%
Percent of emergency or transitional housing clients moving to more stable housing	<i>King County provides a variety of services to improve housing stability, which is an important step toward the county's goal of ending homelessness.</i>		71%	70%
Percent of alternative-to-detention participants needing drug treatment that receive it	<i>The Community Center for Alternative Programs provides court ordered intensive outpatient treatment for participants with chemical dependency issues.</i>		100%	100%
Percent of jailed adults with mental illness who reduce their involvement with the criminal justice system	<i>This measure shows how mental health services provided to current and former jail inmates helps reduce recidivism.</i>		48%	50%

## Governance

MEASURE	EXPLANATION	RESULTS	ACTUAL*	TARGET
County's bond rating	<i>The bond rating is a measure of the county's financial strength. A high bond rating reduces the interest rate the county pays when borrowing money. The highest possible rating is "AAA."</i>		AAA	AAA
Discrepancies per million ballots received	<i>This measure reflects the county's reconciliation and accounting efforts for each election.</i>		23	<50

### PERFORMANCE LEGEND

Meeting target  
 Within 10% of target  
 Not within 10% of target

\*The actuals reported are the most current available, typically for the calendar year ending in 2007.

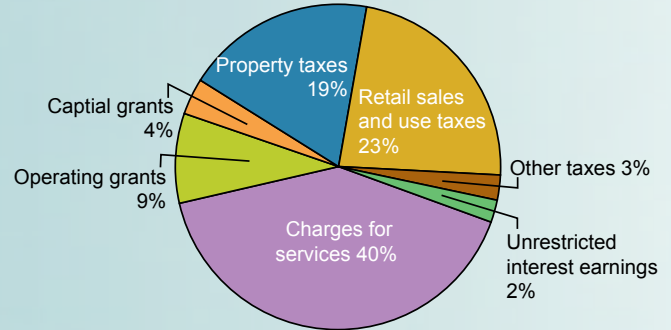
Targets are set by county management. Targets are generally based on historical performance, comparisons with other jurisdictions where appropriate, management expectations, or relevant regulatory or industry standards.

# King County Financial Information

## King County Revenues (in thousands)

Revenues	2006	2007
Charges for services	\$987,644	\$1,077,956
Operating grants	\$239,963	\$235,986
Capital grants	\$139,227	\$98,754
Property taxes	\$468,740	\$499,339
Retail sales and use taxes	\$517,375	\$606,846
Other taxes	\$72,123	\$69,356
Unrestricted interest earnings	\$74,842	\$59,066
Total revenues	\$2,499,914	\$2,647,303

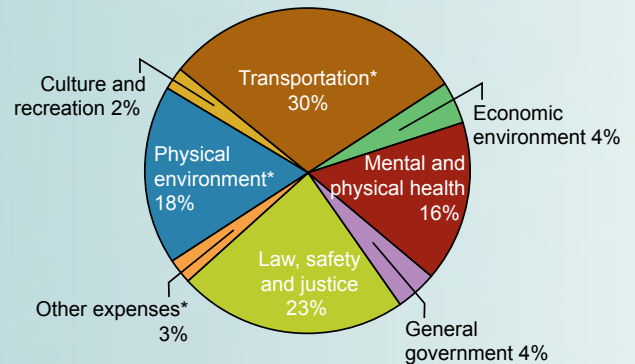
## 2007 King County Operating Revenues



## King County Expenses (in thousands)

Expenses	2006	2007
General government	\$88,278	\$95,864
Law, safety and justice	\$509,234	\$544,838
Other expenses*	\$59,048	\$61,324
Physical environment*	\$401,945	\$422,386
Culture and recreation	\$40,974	\$50,100
Transportation*	\$647,264	\$710,325
Economic environment	\$92,460	\$94,555
Mental and physical health	\$361,817	\$381,286
Total expenses	\$2,201,020	\$2,360,678

## 2007 King County Operating Expenses



\*Includes both business and government expenses.

**A**n independent audit of King County's financial statements resulted in a clean opinion. The above financial information is from the county's Comprehensive Annual Financial Report, which is prepared according to the Generally Accepted Accounting Principles.

For all county funds, revenues exceed expenses due to additional revenues collected for debt payments and capital costs not charged to expenses. The county also received donations of capital assets like infrastructure that are recorded as revenue with no offsetting expense.

## We Want To Hear From You

**D**o you like this report? Do you believe it should include any other information? Please let us know by contacting Michael Jacobson at 206-296-4024 or michael.jacobson@kingcounty.gov.

Have a question about county services? Please call 206-296-0100 for more information or visit kingcounty.gov.

Want more information on how King County is doing and our strategies moving forward? See our performance Web site at [your.kingcounty.gov/aimshigh](http://your.kingcounty.gov/aimshigh)