

Performance Accountability Reporting Web Sites

Prepared by Mark D. Abrahams (www.theabrahamsgroup.com)

Updated: November 25, 2005

Resources

Alfred P. Sloan Foundation, Performance Assessment of Municipal Governments Program

http://www.sloan.org/programs/govt_projects.shtml

Association of Government Accountants, Certificate of Excellence in Service Efforts and Accomplishments Program

<http://www.agacgm.org/performance/sea/>

Government Accounting Office, Managing for Results, Enhancing Agency Use of Performance Information for Management Decision Making

<http://www.gao.gov/new.items/d05927.pdf>

GASB Special Report: Suggested Criteria for Effective Communication of Performance Information

http://www.seagov.org/sea_gasb_project/suggested_criteria.shtml

http://www.seagov.org/aboutpmg/mfr_chap3.pdf

GFOA Recommended Practice on Performance Management: Using Performance Measurement for Decision Making (2002) - Updated Performance Measures (1994)

<http://www.gfoa.org/services/rp/budget/budget-performance-management.pdf>

GFOA Recommended Practice on Measuring the Costs of Government Services

<http://www.gfoa.org/services/rp/documents/MeasuringtheCostofGovernmentService.pdf>

GFOA Best Practices in Public Budgeting

<http://www.gfoa.org/services/nacslb/>

ICMA Center for Performance Management

<http://www.icma.org/main/bc.asp?bcid=107&hsid=1&ssid1=50&ssid2=220&ssid3=297>

Information Resource Center, Managing for Results

<http://www.financeproject.org/irc/win/managing.asp?m=1>

Cities

City of Albuquerque Progress Report

<http://www.cabq.gov/progress/index.html>

City of Anchorage, Investing for Results

<http://results.muni.org/programs.php>

City of Ankeny, IA, Service Efforts and Accomplishments Report

<http://www.ci.ankeny.ia.us>

City of Austin, Scorecard

http://www.ci.austin.tx.us/budget/02-03/downloads/scorecard_2002.pdf

City of Baltimore, CityStat

<http://www.baltimorecity.gov/news/citistat/index.html>

City of Bellevue, WA

<http://www.cityofbellevue.org/departments/Finance/pdf/03%20Perf%20Measures%20Book.pdf>

City of Charlotte's Citizen's Annual Report

<http://www.charmeck.org/Departments/city+manager/annual+report/home.asp>

City of Chattanooga, Community Research Council of Chattanooga

<http://www.researchcouncil.net>

City of Chicago, Campaign for Better Transit, Chicago

<http://www.bettertransit.com>

City of Des Moines, Performance Measurement System

<http://www.ci.des-moines.ia.us/performance.htm>

City of Kansas City (MO), City Auditors Report

<http://www.kcmo.org/auditor/annualreports/04annualreport.pdf>

City of Kansas City, MO various performance reports

<http://216.62.88.52/coldfusionapps/auditor/listaudits.cfm>

City of Lynnwood WA, Accountability Report

<http://www.ci.lynnwood.wa.us/Docs/2003AnnualPerformanceReport.pdf>

City of Mt. Lebanon, PA, Annual Report

<http://mtlebanon.org/vertical/Sites/{941B9826-CD35-4854-BE52-BC5B9AE630A3}/uploads/{a799d343-18d8-4673-909a-aa130387f629}.pdf>

City of New York, Mayor's Management Report

http://www.ci.nyc.ny.us/html/ops/html/9_02mmr.html

City of New York, New Yorkers for Parks

<http://www.ny4p.org/resourcesandpublications/reportcard.php>,
http://www.ny4p.org/resourcesandpublications/specific_profiles.php

City of New York, Fund for the City of New York

<http://www.fcny.org/portal.php/govt/cmgrp>

City of New York, Independent Guide to New York City Schools

www.insideschools.com

City of New York, Straphangers Campaign

<http://www.straphangers.org>

City of Palo Alto CA, Service Efforts and Accomplishments Report

<http://www.city.palo-alto.ca.us/auditor/ServiceEffortsandAccomplishments.html>

City of Philadelphia, Mayor's Report on City Services

<http://www.phila.gov/mayor/pdfs/csrreport2001.pdf>

City of Phoenix, City Manager's Executive Report

<http://www.ci.phoenix.az.us/MGRREPT/index.html>

City of Pocatello, ID, Service Level Report

http://www.pocatello.us/ServiceLevelReports/Documents/ServiceLevelReport_Final_FY04.pdf

City of Portland (OR), Service Efforts and Accomplishments Report

<http://www.portlandonline.com/shared/cfm/image.cfm?id=33651>

City of Saco, ME, Performance Report

http://64.177.7.124/archives/performance_report04.pdf

City of San Diego, Service Efforts and Accomplishments Report

<http://www.sannet.gov/city-manager/pdf/seaapril02.pdf>

City of San Francisco, Neighborhood Parks Council

<http://www.parkscan.org>

City of San Jose, City Service Area Performance Report

<http://www.sanjoseca.gov/quest/Full%20Year-End%20CSA%20PM%20Report.pdf>

City of Seattle, Performance Perspectives

http://www.cityofseattle.net/audit/report_files/pp_96-5.pdf

City of Seattle, Sustainable Seattle

<http://www.sustainableseattle.org/Programs/SNIP>

Washington DC, DC's Agenda

http://www.dcagenda.org/dc_cafritzawards.htm

City of Winston Salem, Citizen Efficiency Review Committee Reports

<http://www.ci.winston-salem.nc.us/ooe/frpt.htm>

City of Worcester, Worcester Research Bureau

<http://www.wrrb.org/CCPM>

Counties

Arlington County, Citizen's Newsletter

<http://www.arlingtonva.us/Departments/CountyManager/citizen/Fall05.aspx>

Clark County, 2003 Annual Performance Report

http://www.co.clark.nv.us/Public_communications/Performance_Report_2003/index_2003.htm

Fairfax County (Police Department Example)

<http://www.co.fairfax.va.us/gov/omb/pdf/Volume1/00190.pdf>

King County, WA, Managing for Results

<http://www.metrokc.gov/exec/perform/index.cfm>

King County, WA, Executive Department Quarterly Performance Measures

<http://www.metrokc.gov/exec/perform/execmeasures.cfm>

King County, WA Department of Natural Resources and Parks:

<http://dnr.metrokc.gov/dnrp/performance/index.htm>

Maricopa County AZ, MFR, Strategic Plans and Performance Measures

<http://www.maricopa.gov/cio/mfr/>

Maricopa County AZ, Performance Report

http://www.maricopa.gov/Internal_audit/pdf/Reports/2004/67%20SEA%20Citizens%20Report%20Internet%20Report.pdf

Multnomah County, OR Service Efforts and Accomplishment Report

<http://www.co.fairfax.va.us/gov/omb/pdf/Volume1/00190.pdf>

Prince William County (VA) Service Efforts and Accomplishments Report

<http://www.pwcgov.org/default.aspx?topic=040024000110002183>

County of San Mateo, CA, Indicators for a Sustainable San Mateo County

<http://www.sustainablesanmateo.org/>

States

Arizona, Managing for Results

<http://www.ospb.state.az.us/handbook.htm>

Connecticut, Connecticut Economic and Policy Council

<http://www.cpec.org/content/view/12/41>

<http://www.civicradar.com>

Florida Government Accountability Report

<http://www.oppaga.state.fl.us/government/>

Illinois Public Accountability Reporting

<http://www.ioc.state.il.us/Office/PAP/reports.cfm>

Illinois, Performance Audits

<http://www.state.il.us/auditor/special.htm>

Iowa, Managing for Results

<http://www.resultsiowa.org/>

Iowa, Activity Based Costing GFOA Article

http://www.dom.state.ia.us/state/budget_proposals/files/Activity_Based_Costing_Article.pdf

Iowa, Activity Based Costing Manual

http://www.dom.state.ia.us/state/budget_proposals/files/Activity_Based_Costing_Guide.pdf

Louisiana Performance Accountability System

<http://www.doa.state.la.us/opb/lapas/lapas.html>

Louisiana School Performance Reports

<http://www.lcet.doe.state.la.us/doe/omf/sps9899/spsframe.asp>

Maine Marks

http://www.mainemarks.org/indicators/indi_main.htm

Minnesota Milestones

<http://www.lmic.state.mn.us/datanetweb/chi.html>

<http://www.mnplan.state.mn.us/pdf/2002/MilestonesMeasuresThatMatter.pdf>

New Mexico Department of Transportation, Strategic Plan and Performance Report

<http://www.nmshtd.state.nm.us/upload/contents/445/StrategicPlan2004.pdf>

Oklahoma Health Care Authority, Strategic Plan and Performance Report

http://www.okhca.org/reports/PDFlib/strategic_plan_2006.pdf

Oregon Benchmarks

<http://egov.oregon.gov/DAS/OPB/obm.shtml>

Oregon Commission on Children and Families, Outcomes and Accountability

<http://www.oregon.gov/OCCF/Mission/Outcomes/miout.shtml>

Oregon Department of Human Services, Annual Performance Report

http://egov.oregon.gov/DHS/publications/pm_reports/2004/2004_report.pdf

Rhode Island, Performance Measures

<http://www.budget.state.ri.us/measures.htm>

Texas Performance Reports

<http://www.lbb.state.tx.us/Performance/Reporting/Documents.htm>

Texas School Performance Review

<http://www.window.state.tx.us/tspr/>

Utah, Summary of Goals and Key Performance Measures

<http://governor.utah.gov/PLANNING/UtahTomorrow/StrategicPlan2000.htm>

Virginia, Review of Performance Measures

http://www.apa.state.va.us/data/download/reports/audit_local/PerfMeas02.pdf

Virginia, Financial Performance Indicators for Virginia Governments

<http://btp.radford.edu/ba/financialmeasuresmain.html>

Washington Department of Transportation, Measures, Markers, and Mileposts

<http://www.wsdot.wa.gov/accountability/graynotebook.pdf>

Washington, Government Management, Accountability and Performance (GMAP)

<http://www.governor.wa.gov/priorities/policy/gmap/>

Washington, Governor's Priorities of Government

<http://www.ofm.wa.gov/budget/pog/default.htm>