

# Association of Government Accountants

## San Francisco Chapter



### President's Message



**H**ope you all enjoyed a relaxing holiday. Our chapter welcomed the New Year by offering an all-day training class on *the Standards and Practices for Implementing Enterprise Risk Management* on January 11, 2018. John Lord presented the training and he was such an energetic and experienced trainer. His humorous and relevant stories kept everyone's attention and the training was well received.

Regrettably, our January monthly luncheon was cancelled due to low registration. We will check with Chuck Hester, our Regional Vice President, to see if we can invite him to talk to us at a future luncheon.

Our next luncheon will be on Tuesday, February 20, 2018. Both Brenda Roberts, City Auditor for the City of Oakland, and Jennifer Lim, Performance Auditor, will talk about their parking citation audit. Did you know that the City of Oakland issues an average of 327,000 parking citations annually, generating nearly 25.5 million per year? I did not realize that for the past nearly four years, over \$102 million of parking citation was issued by the City of Oakland, but about \$2 million of that revenue was voided through an internal process and would not be collected. I cannot wait to find out what the audit discovered!

My term as the chapter president will soon end in June, and we are looking for people to step in. There are many perks to be on the board, such as all-day training discounts, biannual board luncheons, pre-paid travel expenses to attend the annual AGA Sectional Leadership Meeting, scholarships for both the hotel and registration fees to attend the annual AGA Professional Development Training. I think the most important perk is the privilege of serving you. Here is a picture of our last board luncheon in January this year.

If you ever thought about joining AGA and/ or becoming a board member, now is the time.

Linda



### February 2018 Issue

#### Contents

City of Oakland Parking Citation Void Process Audit .....	2
2018 National Leadership Training .....	3
AGA Membership .....	4

#### Quick Links

- [About AGA SF](#)
- [AGA Membership](#)
- [CGFM Certification](#)
- [AGA National](#)

## City of Oakland Parking Citation Void Process Audit

### Monthly Luncheon

**Tuesday, February 20, 2018 | 11:30 am – 1:00 pm**

**San Francisco, CA**

The City of Oakland issues an average of 327,000 parking citations annually, generating nearly \$25.5 million per year. Parking citations need to be voided at times. Over a nearly 4-year period, the City gave up more than \$2 million due to voided parking citations. The Office of the City Auditor conducted a performance audit of the City's parking citation void process to determine whether: (1) there were controls in place to ensure that voids of parking citations were valid, properly authorized, and processed accurately, and (2) parking enforcement policies and procedures were followed.

Brenda Roberts, City Auditor, and Jennifer Lim, Performance Auditor, from the City of Oakland will discuss the results of the audit. This audit identifies opportunities to maximize City revenue, reduce administrative costs and promote the City's goal of actively managing the on- and off-street parking supply to the benefit of Oakland residents, commuters, and visitors.

**Topic:** City of Oakland Parking Citation Void Process Audit

**Presenters:** Brenda Roberts, City Auditor, and Jennifer Lim, Performance Auditor

**Date:** Tuesday, February 20, 2018

**Time:** 11:30 a.m. – 1:00 p.m., 1 hour CPE credit

**Location:** San Francisco Federal Building  
90 7th Street (between Market and Mission Streets),  
Suite 4-400, Fourth Floor Annex

**Cost:** With lunch: free for SF Chapter members, \$10 for non-members  
Without lunch: free for SF Chapter members, \$5 for non-members

**RSVP:** Register by contacting Lela Wong and Connie Tan at [agaluncheon@gmail.com](mailto:agaluncheon@gmail.com).  
If you register for the meeting, but find that you cannot make it, please email Lela and Connie by the close of business, February 16.

### About the Presenters:



**Brenda Roberts** was sworn into her first term as Oakland City Auditor in 2015. She has two decades of professional experience as a Certified Public Accountant, Certified Internal Auditor and Certified Fraud Examiner working with national firms KPMG and Deloitte. Ms. Roberts has performed audits for agencies including Fortune 500 companies, U.S. Office of Inspector General, U.S. Department of Labor, and City and County of San Francisco.

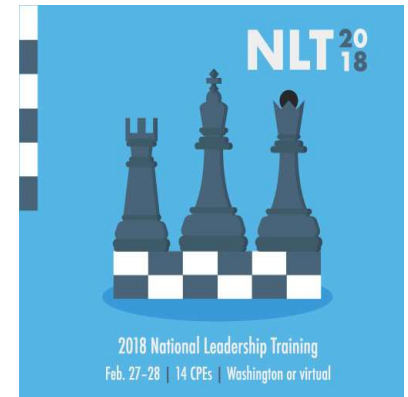
**Jennifer Lim** is a Performance Auditor at the City of Oakland since December 2015. Previously, she worked at the City's Housing and Community Development department assisting the public with housing related needs. She is a member of the IIA – East Bay chapter and is currently working towards her CIA credential. She has a BA in Economics from the University of Arizona.

## 2018 National Leadership Training

Feb. 27–28 | Washington or virtual | 14 CPEs

National Leadership Training (NLT) is the essential event for developing and training government financial professionals to excel as leaders in today's competitive market. Don't miss this opportunity to share best practices, find new solutions to challenges, network with peers and learn from the top financial management leaders and industry experts. Need CPEs? This training offers up to 14 CPE hours.

Can't travel to Washington? NLT offers virtual attendance — from your home or office — so you don't have to miss out on this important leadership training event. Virtual attendance also offers up to 14 CPE hours.



### Who should attend:

- Senior managers and executives
- CEOs and presidents
- Accountants and auditors
- Future leaders

### What to expect:

- The overall experience, satisfaction and rating at NLT 2017 were 98 percent good to excellent.
- 99 percent of attendees will recommend this training to their colleagues.

attend in person

attend virtually

join AGA  
to save \$175

### Featured speakers:



#### David DeLong

#### ***Closing the Skills Gap: Innovative Talent Management Solutions for a Changing Workforce***

President of Smart Workforce Strategies, David DeLong is also a research fellow at the MIT AgeLab. He is co-author of *The Executive Guide to High-Impact Talent Management* and author of *Lost Knowledge: Confronting the Threat of an Aging Workforce*. He helps leaders implement practical solutions to address critical skill shortages created by major changes in workforce demographics, shifts in generational values and new technologies.



#### Mark Updegrove

#### ***Lessons in Character and Leadership from Seven American Presidents***

Mark Updegrove is a historian, journalist and television commentator. He is inaugural CEO of the National Medal of Honor Museum and author of four books, including *Indomitable Will: LBJ in the Presidency*; *Baptism by Fire: Eight Presidents Who Took Office in Times of Crisis*; and *Second Acts: Presidential Lives and Legacies After the White House*. His latest work is *The Last Republicans: Inside the Extraordinary Relationship Between George H.W. Bush and George W. Bush*.

### Registration fees:

Registration fees are the same for both in-person\* and virtual participation.

	Online	Email/mail
AGA member	\$625	\$650
Non-member	\$800	\$825



Renewing online is easy! Here's how:

1

**Log in** to [my AGA](#) with your user name and password.

Forgot your password? That's okay, you can [reset it here](#).

2

**Proceed to check out:** Enter billing information and click submit.

3

**Congratulations!** We are so excited to serve you for another year!



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