

**Britt Wood**

Nashville Chapter President  
2017-2018



**Inside this edition...**

**Luncheon Speaker Spotlight**

**Committee News**

**Members News**

I thought our November meeting went well with the change in venue. We had the largest turn out of the year. It appears most everyone enjoyed the food and the facilities. If you have not had a chance, please complete the survey. There is always a learning curve on the best way to set things up to handle a crowd of that size. Our National President, Jim Arnette's speech was entertaining and informative. The charities founder Trina Frierson, who spoke, took it to heart and was excited her office had internal controls in place to keep our donations safe. I enjoyed hearing about her mission, and her enthusiasm about her cause is admirable.



Trina Frierson, Mending Hearts Founder

If you haven't had a chance to visit their website <https://mendingheartsinc.org>, please do. This is a growing problem in all communities. The low recidivism rate shows that their program is effective.

Thank you all for your support of the chapter and the community service program initiatives. I hope everyone has a wonderful Thanksgiving.

*Britt*

**Upcoming Events...**

**12/6/17 — Audio Conference**

**12/11/17 — Luncheon  
Meeting**

**1/8/18 — Luncheon Meeting**

**1/10/18 — Audio Conference**

# SAVE THE DATE!

## 2017-2018 Luncheon Meeting Dates

September 18, 2017 — DoubleTree  
October 9, 2017 — DoubleTree  
November 13, 2017 — TN Room, TN Tower  
December 11, 2017 — DoubleTree  
January 8, 2018 — DoubleTree  
February 12, 2018 — DoubleTree  
March 12, 2018 — DoubleTree  
April 9, 2018 — DoubleTree  
May 14, 2018 — TN Room, TN Tower

## 2017-2018 CEC Meeting Dates

August 10, 2017  
September 14, 2017  
October 5, 2017  
November 9, 2017  
December 7, 2017  
January 4, 2018  
February 8, 2018  
March 8, 2018  
April 5, 2018  
May 10, 2018

## 2017-2018 Audio Conference Dates

September 13, 2017 — Communication/Leadership  
October 11, 2017 — Internal Control  
November 15, 2017 — Ethics in Fraud  
December 6, 2017 — Internal Control  
January 10, 2018 — Grants Management  
February 7, 2018 — GASB Update  
March 7, 2018 — Infrastructure Financing  
March 28, 2018 — Cybersecurity  
April 25, 2018 — DATA Act  
May 16, 2018 — Fraud/Data Analytics

## 2017-2018 Conference Dates

January 2018 — Nashville Chapter Winter Seminar  
— Location and date to be determined

## December Speaker — RVP Glenda Ostrander, CIA, CFE, CGAP, CGFM, CRMA



SE RVP Glenda Ostrander, CIA, CFE, CGAP, CGFM, CRMA

**Glenda Ostrander** is the Director of Internal Audit for Gwinnett County Public Schools, having moved to the metro Atlanta area from Tallahassee, Florida in January 2007. She is responsible for administering a broad, comprehensive program of internal auditing within the school district. This includes conducting:

- financial audits of local school activity funds,
- reviews of reported FTE,
- annual inventory verification procedures and internal controls reviews,
- operational audits of schools and department units,
- financial audits to review the means of safeguarding and accounting for school district assets, and special fraud investigations as warranted.

Glenda has an extensive background in auditing. Prior to assuming her duties as Director of Internal Audit, she served in a similar role as Supervisor of Internal Auditing for Leon County Schools in Tallahassee, Florida. Prior to joining the school district, she was an auditor in various capacities with the Florida Department of Education, with the most recent supervising FTE auditors in the Gainesville and Tallahassee regional offices. She has a keen interest in fraud-related matters and audit issues.

She graduated magna cum laude from Florida A&M University with a Bachelor of Science degree in Accounting.

She also holds the following certifications:

- Certified Internal Auditor (CIA) – 2002,
- Certified Fraud Examiner (CFE) – 1990,
- Certified Government Auditing Professional (CGAP) – 2002,
- Certified Government Financial Manager (CGFM) – 1996, and
- Certification in Risk Management Assurance (CRMA) – 2012.

The following provides details of current various professional association activities:

**Atlanta Chapter of the Institute of Internal Auditors (IIA)** — Served as District Representative for Southeast Region District 2 (GA) from 2008 – 2012 and Southeast District Advisor from 2012-2016 for the Institute of Internal Auditors. Served on Atlanta Chapter Board of Governors and various planning committees

**Atlanta Chapter of the Association of Government Accountants (AGA)** — Has been elected to the post of Southeast Regional Vice-President for FY 2017-2018. She also has served as President of the Atlanta AGA Chapter for FY 2014-15 and FY 2015-2016

**Association of Local Government Auditors (ALGA)** — 2017 Conference Planning Committee  
**Association of Certified Fraud Examiners (ACFE)**

Prior to moving to the metro Atlanta area, Glenda was also very active in the following:

**Tallahassee Chapter of the Institute of Internal Auditors (IIA)** — Served in various offices and committee positions including President -1988-89 and 2005-06

**Tallahassee Chapter of the Association of Government Accountants (AGA)** — Served as charter Treasurer and in various offices including President in 2004-05  
**Tallahassee Area Chapter of the Association of Certified Fraud Examiners** — The first to be elected to two consecutive terms as Chapter President in 1994-95 through 1995-96 and again in 2004-2005

**Southeast Evaluation Association** — Served as a board member in 2005-2006

# Committee, Member and National News

## CGFM

Have you passed a CGFM exam part during September or October? If so, send your documentation to Melissa Lahue so you can be entered into a drawing to be reimbursed for your exam fee (\$125.) Please contact me at [Melissa.Lahue@tn.gov](mailto:Melissa.Lahue@tn.gov) to get your name added to the drawing.



Don't forget about the lending library!!! Our library includes study guides from all 3 sections of the exam. We have multiple copies available for your use. This could potentially save you hundreds of dollars!! For more information or to borrow from our library, contact Melissa Lahue at [Melissa.Lahue@tn.gov](mailto:Melissa.Lahue@tn.gov).



Rachelle Cabading became our chapter's latest member to earn the CGFM designation. Rachelle is the Administrative Manager for the TN Comptroller of the Treasury, Division of Local Government Audit. Please join me in congratulating Rachelle on her great accomplishment.



## Membership

As of our November luncheon, our membership count was 343, just 57 short of our goal of 400 for January 1! Currently, we have seven people in the running for the \$100 Prize in our local recruiting competition to sponsor the most people between May 1 and December 31! That means everyone still has a chance to win! Continue to share the benefits of AGA membership with your coworkers and acquaintances. Sponsors receive three points and a \$10 gift card!

## Welcome to AGA!

### NEW MEMBERS

Phoebe Reilly, Williamson County, No Sponsor

Michael Salisbury, Department of Military, Sponsored by Robin J. Sweet

Trang Truong, State of Tennessee, Sponsored by Debi Moss

## Membership News from National

At the July 2017 NBD meeting, the following changes to AGA member types were approved: "Full Government" member is now "Government" member (code has changed from "F" to "G" on member reports). "Early Career" member is now "Young Professional" member (code has changed from "E" to "YP" on member reports). These changes are now reflected on the AGA website and in chapter membership reports.

Remember, AGA members can join more than one chapter, and they want to hear from you! To ensure you reach your entire audience, pull the "Members Belonging to Multiple Chapters" report in [Membership Reports](#). Include the individuals who have your chapter listed in the "Secondary Chapter" column in your outreach efforts.



# Community Service — Nissan Stadium Fun



Some of Nashville Chapter's finest volunteered to work a concession stand at Nissan Stadium to support our chapter efforts. It was a lot of hard work and a lot of great fun!



# Community Service — Mending Hearts

At our November luncheon, the founder of Mending Hearts, Trina Frierson, gave an inspiring presentation of the work she envisioned and which took root with the support of a benevolent investor and fellow visionary. As a result of this partnership, Mending Hearts became a 501(c)(3) and today houses 102 women in 26 community homes converted from “dope houses” to “hope houses” in a Nashville neighborhood. The women benefit from addiction recovery and mental health treatment programs, training in practical life and social skills, job training and counseling, and assistance in assimilating back into families and constructive relationships. We hope that you will join us in supporting this very worthy mission by either donating monetarily at <https://mendingheartsinc.org/donate-now/> (put “AGA” in the memo of the donation or notify Keevia Battle of your donation for points) or with items listed below at one of five locations:

TN Tower, 20<sup>th</sup> floor, Veronica Coleman, Veronica.I.Coleman@tn.gov  
JK Polk Building, 15<sup>th</sup> floor, Donna Jewell, Donna.Jewell@cot.tn.gov  
Davy Crockett Building, 7<sup>th</sup> floor, Charlotte Gentry, Charlotte.A.Gentry@tn.gov  
Howard Office Building, Pamela Marks, Pamela.Marks@nashville.gov  
Nashville Public Library, Angela McElrath-Prosser, Angela.McElrath@nashville.gov

Thank you for your interest and consideration. Please visit the website, <https://mendingheartsinc.org>, for more information on how to support the mission.

## Items needed:

White 8 ½ x 11 Copy Paper

Gently Used Furniture

Pots, Pans, Glasses and Flatware

Cleaning Supplies: Dish Scrubs, Comet, Oven Cleaner, PineSol, Furniture Polish, Windex, Brooms, Dust Pans, Libman Mops, Dust Mops

Trash Bags, All Sizes

Laundry Detergent, Bleach

Bathroom Tissue

Kitchen Towels and Dish cloths

Twin Sheets and Blankets

Pillows and Pillow Cases

Curtains

Bath Mats

Personal Hygiene Items

Clothes – Hoodies, Sweatpants, Sneakers

Food Storage Shed

Bus Passes – 1 day only - purchase online at [www.nashvillemta.org/Nashville-MTA-Purchase-Tickets.asp?mode=fare](http://www.nashvillemta.org/Nashville-MTA-Purchase-Tickets.asp?mode=fare)



# Community Service — Nashville Rescue Mission



AGA Nashville Chapter's members recently volunteered at the Nashville Rescue Mission. What a great turnout for such a meaningful community service event!



# News And Just The Facts

## CAREER CENTER

A **TennCare Examiner** position was recently posted. Qualified and interested candidates should submit a cover letter and resume to the link provided at <http://www.nashvilleaga.org/jobs.html> .

### OUR CURRENT STANDING AS OF SEPTEMBER 30, 2017, IS AS FOLLOWS:

<u>Chapter Recognition Section</u>	<u>Points</u>	<u>Maximum</u>	<u>Percentage</u>
Chapter Leadership, Planning & Participation	1,325	5,000	27%
Education & Professional Development	1,000	4,000	25%
Certification	575	4,000	14%
Communications	1,675	3,000	56%
Membership	800	4,000	20%
Accountability	100	2,000	5%
Community Service	200	2,000	10%
Awards	0	1,000	0%
<b>TOTALS</b>	<b>5,675</b>	<b>25,000</b>	<b>23%</b>

### LUNCHEON / CEC MINUTES

To read the minutes from the most recent CEC and luncheon meeting, please visit the chapter website at [www.nashvilleaga.org](http://www.nashvilleaga.org) . The luncheon minutes will be presented for approval at the next business meeting scheduled for December 11, 2017.



### JOB OPPORTUNITIES

From time to time departments forward job opportunities to the Website Committee, which are posted for members' convenience. If you are interested in new job offerings or know someone who is, go to this link for detailed information — <http://nashvilleaga.org/jobs.html>



### Editor's Corner



We truly enjoy reading articles submitted from our membership.

Please share your thoughts and ideas or interesting news with us by submitting your article to [Karen.B.Hale@cot.tn.gov](mailto:Karen.B.Hale@cot.tn.gov) no later than December 15, 2017 for the next edition of our newsletter. If you have any questions, please let me know.

Thanks!



# 2017-2018 AGA Chapter Leadership Directory

## Officers

**President**  
Britt Wood, CPA, CFE, CGFM,  
CISA, ACDA  
(615) 401-3006  
[Britt.Wood@cot.tn.gov](mailto:Britt.Wood@cot.tn.gov)

**President-Elect**  
Michael Winston, CGFM  
(615) 806-0521  
[Michael.Winston@tn.gov](mailto:Michael.Winston@tn.gov)

**Immediate Past President**  
Angela McElrath-Prosser  
(615) 862-5772  
[Angela.Mcelrath@nashville.gov](mailto:Angela.Mcelrath@nashville.gov)

**Secretary**  
Gay Oliver  
(615) 815-2132  
[goliver@thda.org](mailto:goliver@thda.org)

**Treasurer**  
Jennifer Garoutte  
(615) 401-7950  
[Jennifer.Garoutte@cot.tn.gov](mailto:Jennifer.Garoutte@cot.tn.gov)

## One-Year Directors

**Keevia Battle, CPA**  
Community Service Chair  
(615) 253-1200  
[Keevia.Battle@tn.gov](mailto:Keevia.Battle@tn.gov)

**Charlotte Gentry**  
(615) 741-7520  
[Charlotte.A.Gentry@tn.gov](mailto:Charlotte.A.Gentry@tn.gov)

**Donna Nicely**  
(615) 253-5234  
[Donna.Nicely@tn.gov](mailto:Donna.Nicely@tn.gov)

**Victor Nwanso**  
Corporate Sponsorship Chair  
(615) 532-1827  
[Victor.Nwanso@tn.gov](mailto:Victor.Nwanso@tn.gov)

**Scarlet Sneed, CGFM, CPA, CFE, CGMA**  
Meetings and Attendance Chair  
(615) 747-5243  
[Scarlet.Sneed@cot.tn.gov](mailto:Scarlet.Sneed@cot.tn.gov)

## Two-Year Directors

**Katie Armstrong**  
Finance Chair  
(615) 747-8801  
[Katie.Armstrong@cot.tn.gov](mailto:Katie.Armstrong@cot.tn.gov)

**Veronica Coleman**  
Community Service Co-Chair  
(615) 253-3998  
[Veronica.I.Coleman@tn.gov](mailto:Veronica.I.Coleman@tn.gov)

**Donna Jewell, CPA, CFE**  
Program Chair  
(615) 747-5276  
[Donna.Jewell@cot.tn.gov](mailto:Donna.Jewell@cot.tn.gov)

**Jai Sawlani, CGFM**  
Finance Co-Chair  
(615) 532-9738  
[Jai.Sawlani@tn.gov](mailto:Jai.Sawlani@tn.gov)

**Chase Tramel**  
Early Career Chair  
(615) 401-7933  
[Chase.Tramel@cot.tn.gov](mailto:Chase.Tramel@cot.tn.gov)

## Committee Chairs and Co-Chairs

**Nathan Abbott, CISA, CFE, EA**  
Webmaster Co-Chair  
(615) 401-7842  
[Nathan.Abbott@cot.tn.gov](mailto:Nathan.Abbott@cot.tn.gov)

**Gerry Boaz, CGFM, CPA, CGMA**  
Accountability Outreach Chair  
(615) 747-5262  
[Gerry.Boaz@cot.tn.gov](mailto:Gerry.Boaz@cot.tn.gov)

**Rachelle Cabading, CFE**  
Education Chair  
(615) 401-7841  
[Rachelle.Cabading@cot.tn.gov](mailto:Rachelle.Cabading@cot.tn.gov)

**Bridget Carver**  
Membership Chair  
(615) 401-7959  
[Bridget.Carver@cot.tn.gov](mailto:Bridget.Carver@cot.tn.gov)

**Nichole Curtiss Crittenden**  
Bylaws/Procedures Chair  
(615) 401-7947  
[Nichole.Crittenden@cot.tn.gov](mailto:Nichole.Crittenden@cot.tn.gov)

## Committee Chairs and Co-Chairs

**Andrew Hawkins**  
Awards Chair  
(615) 401-7743  
[Andrew.Hawkins@cot.tn.gov](mailto:Andrew.Hawkins@cot.tn.gov)

**Karen B. Hale, MAOM, CGFM**  
Communications Chair  
(615) 401-7742  
[Karen.B.Hale@cot.tn.gov](mailto:Karen.B.Hale@cot.tn.gov)

**Melissa Lahue**  
CGFM Chair  
(615) 741-2179  
[Melissa.Lahue@tn.gov](mailto:Melissa.Lahue@tn.gov)

**Alexander Warns**  
Treasurer-Elect  
(615) 741-0578  
[Alexander.Warns@tn.gov](mailto:Alexander.Warns@tn.gov)

**Dan Willis, CGFM, CPA, CISA**  
Webmaster Co-Chair  
(615) 747-5247  
[Daniel.Willis@cot.tn.gov](mailto:Daniel.Willis@cot.tn.gov)



## Chapter Address:

AGA Nashville Chapter  
PO Box 198025  
Nashville, TN 37219

Visit the Nashville Chapter web-site at [www.nashvilleaga.org](http://www.nashvilleaga.org)  
Visit the National website at: [www.agacgfm.org](http://www.agacgfm.org)