

Britt Wood

Nashville Chapter President
2017-2018



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12/6/17 — Audio Conference

**12/11/17 — Luncheon
Meeting**

1/8/18 — Luncheon Meeting

1/10/18 — Audio Conference

I thought our November meeting went well with the change in venue. We had the largest turn out of the year. It appears most everyone enjoyed the food and the facilities. If you have not had a chance, please complete the survey. There is always a learning curve on the best way to set things up to handle a crowd of that size. Our National President, Jim Arnette's speech was entertaining and informative. The charities founder Trina Frierson, who spoke, took it to heart and was excited her office had internal controls in place to keep our donations safe. I enjoyed hearing about her mission, and her enthusiasm about her cause is admirable.



Trina Frierson, Mending Hearts Founder

If you haven't had a chance to visit their website <https://mendingheartsinc.org>, please do. This is a growing problem in all communities. The low recidivism rate shows that their program is effective.

Thank you all for your support of the chapter and the community service program initiatives. I hope everyone has a wonderful Thanksgiving.

Britt

SAVE THE DATE!

2017-2018 Luncheon Meeting Dates

September 18, 2017 — DoubleTree
October 9, 2017 — DoubleTree
November 13, 2017 — TN Room, TN Tower
December 11, 2017 — DoubleTree
January 8, 2018 — DoubleTree
February 12, 2018 — DoubleTree
March 12, 2018 — DoubleTree
April 9, 2018 — DoubleTree
May 14, 2018 — TN Room, TN Tower

2017-2018 CEC Meeting Dates

August 10, 2017
September 14, 2017
October 5, 2017
November 9, 2017
December 7, 2017
January 4, 2018
February 8, 2018
March 8, 2018
April 5, 2018
May 10, 2018

2017-2018 Audio Conference Dates

September 13, 2017 — Communication/Leadership
October 11, 2017 — Internal Control
November 15, 2017 — Ethics in Fraud
December 6, 2017 — Internal Control
January 10, 2018 — Grants Management
February 7, 2018 — GASB Update
March 7, 2018 — Infrastructure Financing
March 28, 2018 — Cybersecurity
April 25, 2018 — DATA Act
May 16, 2018 — Fraud/Data Analytics

2017-2018 Conference Dates

January 2018 — Nashville Chapter Winter Seminar
— Location and date to be determined

December Speaker — RVP Glenda Ostrander, CIA, CFE, CGAP, CGFM, CRMA



SE RVP Glenda Ostrander, CIA, CFE, CGAP, CGFM, CRMA

Glenda Ostrander is the Director of Internal Audit for Gwinnett County Public Schools, having moved to the metro Atlanta area from Tallahassee, Florida in January 2007. She is responsible for administering a broad, comprehensive program of internal auditing within the school district. This includes conducting:

- financial audits of local school activity funds,
- reviews of reported FTE,
- annual inventory verification procedures and internal controls reviews,
- operational audits of schools and department units,
- financial audits to review the means of safeguarding and accounting for school district assets, and special fraud investigations as warranted.

Glenda has an extensive background in auditing. Prior to assuming her duties as Director of Internal Audit, she served in a similar role as Supervisor of Internal Auditing for Leon County Schools in Tallahassee, Florida. Prior to joining the school district, she was an auditor in various capacities with the Florida Department of Education, with the most recent supervising FTE auditors in the Gainesville and Tallahassee regional offices. She has a keen interest in fraud-related matters and audit issues.

She graduated magna cum laude from Florida A&M University with a Bachelor of Science degree in Accounting.

She also holds the following certifications:

- Certified Internal Auditor (CIA) – 2002,
- Certified Fraud Examiner (CFE) – 1990,
- Certified Government Auditing Professional (CGAP) – 2002,
- Certified Government Financial Manager (CGFM) – 1996, and
- Certification in Risk Management Assurance (CRMA) - 2012.

The following provides details of current various professional association activities:

Atlanta Chapter of the Institute of Internal Auditors (IIA) — Served as District Representative for Southeast Region District 2 (GA) from 2008 – 2012 and Southeast District Advisor from 2012-2016 for the Institute of Internal Auditors. Served on Atlanta Chapter Board of Governors and various planning committees

Atlanta Chapter of the Association of Government Accountants (AGA) — Has been elected to the post of Southeast Regional Vice-President for FY 2017-2018. She also has served as President of the Atlanta AGA Chapter for FY 2014-15 and FY 2015-2016

Association of Local Government Auditors (ALGA) — 2017 Conference Planning Committee

Association of Certified Fraud Examiners (ACFE)

Prior to moving to the metro Atlanta area, Glenda was also very active in the following:

Tallahassee Chapter of the Institute of Internal Auditors (IIA) — Served in various offices and committee positions including President -1988-89 and 2005-06

Tallahassee Chapter of the Association of Government Accountants (AGA) — Served as charter Treasurer and in various offices including President in 2004-05

Tallahassee Area Chapter of the Association of Certified Fraud Examiners — The first to be elected to two consecutive terms as Chapter President in 1994-95 through 1995-96 and again in 2004-2005

Southeast Evaluation Association — Served as a board member in 2005-2006

Committee, Member and National News

CGFM

Have you passed a CGFM exam part during September or October? If so, send your documentation to Melissa Lahue so you can be entered into a drawing to be reimbursed for your exam fee (\$125.) Please contact me at Melissa.Lahue@tn.gov to get your name added to the drawing.



Don't forget about the lending library!!! Our library includes study guides from all 3 sections of the exam. We have multiple copies available for your use. This could potentially save you hundreds of dollars!! For more information or to borrow from our library, contact Melissa Lahue at Melissa.Lahue@tn.gov.



Rachelle Cabading became our chapter's latest member to earn the CGFM designation. Rachelle is the Administrative Manager for the TN Comptroller of the Treasury, Division of Local Government Audit. Please join me in congratulating Rachelle on her great accomplishment.



Membership

As of our November luncheon, our membership count was 343, just 57 short of our goal of 400 for January 1! Currently, we have seven people in the running for the \$100 Prize in our local recruiting competition to sponsor the most people between May 1 and December 31! That means everyone still has a chance to win! Continue to share the benefits of AGA membership with your coworkers and acquaintances. Sponsors receive three points and a \$10 gift card!

Welcome to AGA!

NEW MEMBERS

Phoebe Reilly, Williamson County, No Sponsor

Michael Salisbury, Department of Military, Sponsored by Robin J. Sweet

Trang Truong, State of Tennessee, Sponsored by Debi Moss

Membership News from National

At the July 2017 NBD meeting, the following changes to AGA member types were approved: "Full Government" member is now "Government" member (code has changed from "F" to "G" on member reports). "Early Career" member is now "Young Professional" member (code has changed from "E" to "YP" on member reports). These changes are now reflected on the AGA website and in chapter membership reports.

Remember, AGA members can join more than one chapter, and they want to hear from you! To ensure you reach your entire audience, pull the "Members Belonging to Multiple Chapters" report in [Membership Reports](#). Include the individuals who have your chapter listed in the "Secondary Chapter" column in your outreach efforts.

Community Service — Nissan Stadium Fun



Some of Nashville Chapter's finest volunteered to work a concession stand at Nissan Stadium to support our chapter efforts. It was a lot of hard work and a lot of great fun!



Community Service — Mending Hearts

At our November luncheon, the founder of Mending Hearts, Trina Frierson, gave an inspiring presentation of the work she envisioned and which took root with the support of a benevolent investor and fellow visionary. As a result of this partnership, Mending Hearts became a 501(c)(3) and today houses 102 women in 26 community homes converted from “dope houses” to “hope houses” in a Nashville neighborhood. The women benefit from addiction recovery and mental health treatment programs, training in practical life and social skills, job training and counseling, and assistance in assimilating back into families and constructive relationships. We hope that you will join us in supporting this very worthy mission by either donating monetarily at <https://mendingheartsinc.org/donate-now/> (put “AGA” in the memo of the donation or notify Keevia Battle of your donation for points) or with items listed below at one of five locations:

TN Tower, 20th floor, Veronica Coleman, Veronica.I.Coleman@tn.gov
JK Polk Building, 15th floor, Donna Jewell, Donna.Jewell@cot.tn.gov
Davy Crockett Building, 7th floor, Charlotte Gentry, Charlotte.A.Gentry@tn.gov
Howard Office Building, Pamela Marks, Pamela.Marks@nashville.gov
Nashville Public Library, Angela McElrath-Prosser, Angela.McElrath@nashville.gov

Thank you for your interest and consideration. Please visit the website, <https://mendingheartsinc.org>, for more information on how to support the mission.

Items needed:

White 8 ½ x 11 Copy Paper
Gently Used Furniture
Pots, Pans, Glasses and Flatware
Cleaning Supplies: Dish Scrubs, Comet, Oven Cleaner, PineSol, Furniture Polish, Windex, Brooms, Dust Pans, Libman Mops, Dust Mops
Trash Bags, All Sizes
Laundry Detergent, Bleach
Bathroom Tissue
Kitchen Towels and Dish cloths
Twin Sheets and Blankets
Pillows and Pillow Cases
Curtains
Bath Mats
Personal Hygiene Items
Clothes – Hoodies, Sweatpants, Sneakers
Food Storage Shed
Bus Passes – 1 day only - purchase online at www.nashvillemta.org/Nashville-MTA-Purchase-Tickets.asp?mode=fare



Community Service — Nashville Rescue Mission



AGA Nashville Chapter's members recently volunteered at the Nashville Rescue Mission. What a great turnout for such a meaningful community service event!

News And Just The Facts

CAREER CENTER

A **TennCare Examiner** position was recently posted. Qualified and interested candidates should submit a cover letter and resume to the link provided at <http://www.nashvilleaga.org/jobs.html> .

OUR CURRENT STANDING AS OF SEPTEMBER 30, 2017, IS AS FOLLOWS:

<u>Chapter Recognition Section</u>	<u>Points</u>	<u>Maximum</u>	<u>Percentage</u>
Chapter Leadership, Planning & Participation	1,325	5,000	27%
Education & Professional Development	1,000	4,000	25%
Certification	575	4,000	14%
Communications	1,675	3,000	56%
Membership	800	4,000	20%
Accountability	100	2,000	5%
Community Service	200	2,000	10%
Awards	0	1,000	0%
TOTALS	5,675	25,000	23%

LUNCHEON / CEC MINUTES

To read the minutes from the most recent CEC and luncheon meeting, please visit the chapter website at www.nashvilleaga.org . The luncheon minutes will be presented for approval at the next business meeting scheduled for December 11, 2017.



JOB OPPORTUNITIES

From time to time departments forward job opportunities to the Website Committee, which are posted for members' convenience. If you are interested in new job offerings or know someone who is, go to this link for detailed information — <http://nashvilleaga.org/jobs.html>



Editor's Corner



We truly enjoy reading articles submitted from our membership.

Please share your thoughts and ideas or interesting news with us by submitting your article to Karen.B.Hale@cot.tn.gov no later than December 15, 2017 for the next edition of our newsletter. If you have any questions, please let me know.

Thanks!

2017-2018 AGA Chapter Leadership Directory

Officers

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Secretary
Gay Oliver
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goliver@thda.org

Treasurer
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One-Year Directors

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Community Service Chair
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Donna Nicely
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Victor Nwanso
Corporate Sponsorship Chair
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Two-Year Directors

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Visit the Nashville Chapter website at www.nashvilleaga.org
Visit the National website at: www.agacgfm.org