

AGA GUAM CHAPTER

# GUÅHAN GASETA



**AGA** Advance. Grow. Accelerate.  
Guam Chapter  
**19th ANNUAL 5K RUN WALK**  
CHAMORU VILLAGE, HAGÅTNA | SATURDAY, JULY 23, 2022

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## IN THIS ISSUE:

- Program Year 22-23 Updated Schedule of Speakers
- Pictures from the June 2022 Meeting, the 2022 PDT, and the 19th Annual 5k
- Updated CEC Directors
- And more...

## Nominations Open 2022 Prof. John M. Phillips Excellence in Government Accountability Award

Nominations are due  
**September 2, 2022**

Email [agaguamchapter@gmail.com](mailto:agaguamchapter@gmail.com) or visit [aga.guam.net](http://aga.guam.net) for details.

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# GUÅHAN GASETA

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# president's MESSAGE

## 1) Throw Back 2) In the Now, and 3) Take Away

### Throw Back



Photo taken on April 12, 2019, 67<sup>th</sup> Annual Commencement Exercise, giving Keynote Speech at San Miguel Elementary School.

July has always been a special month for me which reminds me of the month I was born and when my father passed away 5 years ago. There are two quotes that resonate with me as it relates to this significant event in my life. The first one is *"The only thing that stands between a man and what he wants from life is often merely the will to try it and the faith to*

*believe that it is possible."* by Richard Devos and *"Life is 10% what happens to you and 90% how you react to it."* by Charles R. Swindoll. As I celebrate my birthday, I always have a habit of making a diary of what happened to me in the past year and what I hope to accomplish for the following year. Becoming your AGA Guam Chapter president was not really part of the bucket list because of my competing commitments but I extend credit to the person who nominated me and believe that I can make a difference. I had been with AGA for the past 10 years in various capacities as Treasurer and served on various committees and do volunteer work. As my favorite quote from Spiderman's movie says, *"Great Power comes with great responsibility."* Being entrusted with a position means you have the opportunity to make a positive and lasting impact, but the challenge lies in balancing effectiveness over popularity. It is my hope that I continue to build a team that is passionate about the mission of the AGA through all your support. This year we have 17 committees and 43 officially listed Chapter Executives Committee members who I am counting on to continue to build a team that is committed to giving back to the profession.

Continued...

## In The Now



Photo taken on June 30, 2018, one of my favorite Annual 5K photos with Dr. Billy Morehead, Floregine, and Jojo.

Last Saturday, July 27, 2022, AGA Guam Chapter successfully added to its history books its 19<sup>th</sup> Annual 5K as our Young Professional Committee Chair – Rachel Cubacub noted as she energetically hosted the raffle games and raffle prizes during the event. My heartfelt thanks also go to our committee chair – Ms. Vanessa Valencia with her co-chairs Steve Terlaje and Romar Tapeceria. Their bold moves of pulling together a live Annual 5K event after two years of stand-still due to COVID was a success. It was also made possible through the guidance and mentorship of the former community service committee chair – Margie Francisco-Castro and the collective efforts of the rest of the CEC, sponsors, and other volunteers. Kudos to all! Through the event, we can continue to provide scholarships to UOG and GCC students and we hope to continue to extend them to other students pursuing higher education in finance and accounting.

We also take pride in the AGA Guam Chapter's achievements for the last program year 2021–2022 under the leadership of Ms. Maripaz Perez. It was indeed the outcome of "Resilience: Turning Obstacles into

Opportunities.". Again, the AGA Guam Chapter received the highest recognition for the Achievement in Chapter Excellence Award as we receive the Platinum Award. Two top recruiters were also awarded to Jojo Guevarra and Pilar Pangelinan, and PDT Awards Distinction – in Education was awarded to Dr. Doreen T. Crisostomo-Muna, and I am also humbled to receive one of the Volunteers of the Year Award.

For more photos of the events, please read our newsletter.

## Take Aways



Business card with the Vcard QR Code.

I was fortunate to be part of the Travel Expo that represented Guam in the Philippines last June 2022. It was my first hands-on experience. Traditionally, we have business cards to pass along to prospective business contacts. To my surprise, one of our in-country marketing representatives was sharing this QR Code which automatically populates contact information to the phone's contact list of the recipient. Initially, I was taken aback by his perceived lack of preparation. When I try to understand it more to appreciate his paperless style of the sharing business card, I see the added value, it saves time, saves cost, and saves trees. Out of curiosity, I googled how it works, and just recently I took my business card to the next level and digitized it. Here is my contact information in a form of QR code. To create a business card like this, you need to Create a log-in profile at Canva at

[https://www.canva.com/design/DAFHSTKfHFI/TA3CENW9D7I08Gh\\_M42qg/edit](https://www.canva.com/design/DAFHSTKfHFI/TA3CENW9D7I08Gh_M42qg/edit). To create a Vcard - QR code go to <https://www.qr-code-generator.com/> and populate your information. After completing the VCard QR Code, copy the QR code and paste it to your new business card created in Canva. Snip it, and there you have it ready to be shared. The lesson I've learned is that people make initial assumptions without knowing, understanding, and exploring ideas and be open to learning new things.

Si Yu's Ma'ase,



Josephine "Josie" Guico-Villanueva

MBA, CPA, CGMA, CGFM, CSAF, SHRM-CP, PMP

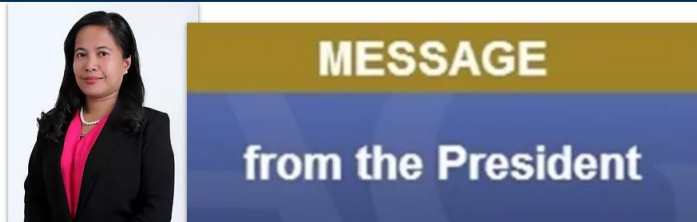
AGA Guam Chapter President

I would like to close my message with my two favorite quotes from Steve Jobs, "*Stay Hungry, Stay Foolish*" and "*You can't connect the dots looking forward; you can only connect them looking backwards. So, you have to trust that the dots somehow connect in your future.*"

If you have any topics that you would like me to cover in my future message or any suggestion to better engage our members and prospective members, please do not hesitate to email me at [agaguamchapterpresident@gmail.com](mailto:agaguamchapterpresident@gmail.com) or call or message me at my new contact info.

See also the President Welcome message on the AGA Guam [website](#) for more information.

#### Message from the President



## General Membership Meetings

General Membership Meetings are held every fourth Wednesday of the month. For this program year, as restrictions ease, we will aim to have hybrid meetings on a quarterly basis. This will give us an opportunity to network and meet one another.

See below for our projected schedule of speakers.

Date	Topic	Delivery Method
July 27, 2022 11:30am–1:00pm	Energy Leadership with an EDGE; Explore, Dream, Grow & Excite (1 CPE) <b>Pam Sherman</b>	Virtual
August 24, 2022 11:30am–1:00pm	A.B.C.'s of Behavioral Forensics: Applying Psychology to Financial Fraud Prevention and Detection (1 CPE) <b>Dr. Kelly Richmond Pope</b>	Virtual
September 21, 2022 8:00am–10:30am	GASB 87 (2 CPEs) <b>Deloitte &amp; Touche</b>	Hybrid
October 27, 2022* 11:30am–1:00pm	Tips & Tricks in MS Excel when dealing with numbers – Working Smart Not hard (1 CPE) <b>Chris Duenas</b>	Virtual
November 23, 2022 11:30am–1:00pm	Financial Modeling and Valuation Techniques (1 CPE) <b>Vivek Kumar, FMVA</b>	Virtual
December 2022	Christmas Party	TBD
January 25–27, 2023	*GPDC Conference*	In-Person
February 22, 2023 11:30am–1:00pm	Tax Topics (1 CPE) <b>Ernst &amp; Young</b>	Virtual
March 22, 2023 8:00am–12:00pm	Ethics Training, Govt. Accounting, Personal Help (4 CPEs) <b>TBA</b>	Hybrid
April 26, 2023 11:30am–1:00pm	Self-Help; Work Life Balance (1 CPE) <b>Panel – TBA</b>	Virtual
May 24, 2023 11:30am–1:00pm	Procurement Best Practices and Common Pitfalls (1 CPE) <b>TBA/GSA</b>	Virtual
June 28, 2023 8:00am–10:30am	Project Management (2 CPEs) <b>Jojo Guevara</b>	Hybrid
*Date falls on a Thursday.		



**UPCOMING EVENTS**  
*General Membership Meetings*

## UPCOMING EVENTS: GENERAL MEMBERSHIP MEETINGS

### General Membership Meetings, continued

We will continue using the **Conferences I/O** platform for our meetings. Be sure to check-in/out of the session to ensure you get your credit.

To view the approved minutes of past meetings, click [here](#) for the link to the website.

### Chapter Executive Committee (CEC) Meetings

CEC Meetings are held every second Wednesday of the month at 12:00pm. Click [here](#) to view approved CEC Meeting minutes.

### July 27, 2022, General Membership Meeting

Pam Sherman is an actor, lawyer and leadership consultant who was profiled in People Magazine about her transition from lawyer to actor. Today, she speaks, facilitates, and coaches leaders about how to present themselves and their mission with passion, and how to find their EDGE: Explore, Dream, Grow, & Excite®. She works with Fortune 500 companies, law firms, advertising agencies, and is a highly rated global resource for the leadership organizations, EO, Vistage, YPO and Tiger 21.

Her nationally syndicated column, The Suburban Outlaw® was published by Gannett and in the Democrat + Chronicle for 15 years. Sherman also starred in Erma Bombeck: At Wit's End breaking box-office records around the United States. [www.thepamsherman.com](http://www.thepamsherman.com).


**GENERAL MEMBERSHIP MEETING**  
 WED, JULY 27 • 11:30AM • AGAGUAM.CNF.IO  
 Guam Chapter

**GUEST SPEAKER:**  
**PAM SHERMAN**  
 Writer, Actor, Leadership Consultant and Lawyer

Topic:  
**Energy Leadership with an EDGE;  
 Explore, Dream, Grow & Excite**

**Learning Objectives:**

- Identify what Ignites your passion for your mission and find that EDGE within you.
- Learning to visualize your success and gaining self-confidence.
- Learning to live outside of your comfort zone to achieve a purposeful life.

**Field of Study:**  
 Personal Development – Non-technical  
**CPE:**  
 1 credit  
**Cost:**  
 This virtual training is FREE. However, attendees are welcome to make a donation that will be given to **Island Girl Power** on behalf of Ms. Pam Sherman.



To learn more about this month's speaker, visit [www.thepamsherman.com](http://www.thepamsherman.com).


**GENERAL MEMBERSHIP MEETING**  
 WED, JULY 27 • 11:30AM • AGAGUAM.CNF.IO  
 Guam Chapter

Participants are asked to register by submitting a Google Form (address: <https://forms.gle/fVdqrwsbDc iKDsQC9> or using the QR Code below).



Donations are being accepted for Island Girl Power. Upon registration, you will be asked if you will make a donation. Kindly follow the instructions.




## UPCOMING EVENTS: GENERAL MEMBERSHIP MEETINGS

### August 24, 2022, General Membership Meeting



Dr. Kelly Richmond Pope will present on Fraud & Fraud Prevention.

Pope is an Associate Professor in the School of Accountancy and MIS at DePaul University in Chicago. She teaches forensic accounting, managerial accounting, financial accounting, and ethical leadership.

Pope is an active leader and researcher in the accounting profession and as named one of the “most powerful women in accounting” in 2020 by the American Institute of CPEs and CPA Practice Advisor. She is also a talented filmmaker known for her award-winning fraud documentaries, “Crossing the Line: Ordinary People Committing Extraordinary Crime” and “All the Queen’s Horses,” released in 2012 and 2017, respectively. [www.kellyrichmondpope.com](http://www.kellyrichmondpope.com).

## UPCOMING EVENTS: TRAININGS

### Save the Date: GASB 87 Leases Training




The GASB 87 Leases training will be in coordination with Graduate School, the Office of Public Accountability, and the Department of Administration and will be held on **September 12, 2022** with technical assistance for each agency on September 13, 14, and 15, 2022. An announcement should be coming out by early next month.



## 2022 – 2023 Webinars

# UPCOMING EVENTS

## Training from National

    
**Free Members-Only Webinar**  
**Free for AGA members!**  
 September 7, 2022  
 2:00–3:15 PM ET

[learn more  
and register](#)

**Ethics**  
 November 2, 2022  
 2:00–3:50 PM ET

[learn more  
and register](#)

**GASB Update**  
 February 1, 2023  
 2:00–3:50 PM ET

[learn more  
and register](#)

**Ethics**  
 April 12, 2023  
 2:00–3:50 PM ET

[learn more  
and register](#)

**Leadership**  
 May 24, 2023  
 2:00–3:50 PM ET

[learn more  
and register](#)

**Communications**  
 September 28, 2022  
 2:00–3:50 PM ET

[learn more  
and register](#)

**Risk Management**  
 December 14, 2022  
 2:00–3:50 PM ET

[learn more  
and register](#)

**RPA/AI**  
 March 1, 2023  
 2:00–3:50 PM ET

[learn more  
and register](#)

**CARES Act/ARPA**  
 April 26, 2023  
 2:00–3:50 PM ET

[learn more  
and register](#)

**Internal Control**  
 October 19, 2022  
 2:00–3:50 PM ET

[learn more  
and register](#)

**Uniform Guidance and Grant  
Accounting**  
 January 11, 2023  
 2:00–3:50 PM ET

[learn more  
and register](#)

**Cybersecurity/ERM**  
 March 22, 2023  
 2:00–3:50 PM ET

[learn more  
and register](#)

**Fraud/Data Analytics**  
 May 10, 2023  
 2:00–3:50 PM ET

[learn more  
and register](#)

## National Events

**September**

**7**

Wednesday

**Free Members-Only Webinar**

September 7, 2022  
 Virtual | 1.5 CPE

**September**

**20**

Tuesday

**Internal Control & Fraud Prevention Training  
(FRAUD2022)**

September 20–21, 2022  
 Washington, DC | 14 CPEs

**September**

**28**

Wednesday

**Communications**

September 28, 2022  
 Webinar | 2 CPE

**October**

**19**

Wednesday

**Internal Control**

October 19, 2022  
 Webinar | 2 CPE

**November**

**2**

Wednesday

**Ethics**

November 2, 2022  
 Webinar | 2 CPE

**December**

**8**

Thursday

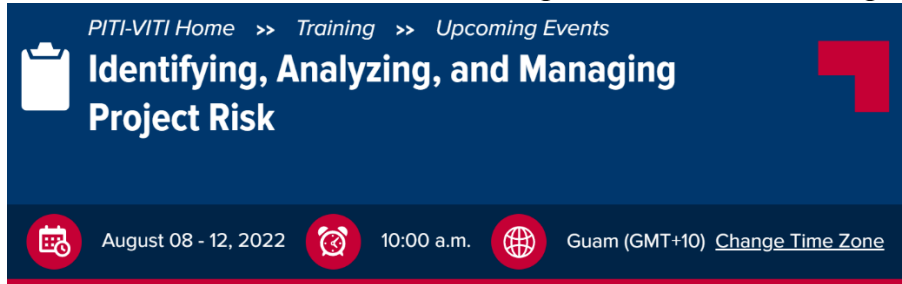
**Technology & Transformation Summit 2022**

December 8, 2022  
 Washington, DC | 8 CPEs


*Click the images to take you to the respective websites.*




## UPCOMING EVENTS: REGIONAL TRAINING

### [PITI-VITI](#) (Graduate School Pacific & Virgin Islands Training Initiatives)



PITI-VITI Home >> Training >> Upcoming Events

 **Identifying, Analyzing, and Managing Project Risk**

 August 08 - 12, 2022  10:00 a.m.  Guam (GMT+10) [Change Time Zone](#)

### [APIPA](#) (Association of Pacific Islands Public Auditors' 33rd Annual Conference)



Annual Conference: August 29 - September 02, 2022

### [GPDC](#) (Guam Professional Development Conference, save the date: Jan. 2023!)



Advance. Grow. Accelerate.  
at the

**Guam Professional Development Conference**

**Save the Date!**

**JAN. 25–27, 2023**

DETAILS TO FOLLOW!

*Click the images to take you to the respective websites.*

## 2022 PROF. JOHN M. PHILLIPS EXCELLENCE IN GOVERNMENT ACCOUNTABILITY AWARD

We are seeking nominations for the 2021 Professor John M. Phillips Excellence in Government Accountability Award. The Professor John M. Phillips Excellence in Government Accountability Award will be presented at the September General Membership Meeting in September 2022.

The AGA Guam Chapter will present a certificate of award to a government professional who exemplifies and promotes excellence in government, outstanding leadership, high ethical standards, and innovative management procedures.

The award recognizes the cumulative achievements of a government professional that has, throughout their public career, served as a role model for others and has consistently exhibited the highest personal and professional standards.

The nominee must be employed by the federal, local, state government, or private sector in Guam at the time the work being recognized was performed. Nominations are open to federal, local, or state government employees, elected or appointed officials, or private sector employees in Guam.

### Nominations Open 2022 Prof. John M. Phillips Excellence in Government Accountability Award

**Nominations are due  
September 2, 2022**

Email [agaguamchapter@gmail.com](mailto:agaguamchapter@gmail.com) or visit [aga.guam.net](http://aga.guam.net)  
for details.



## 2022 PROF. JOHN M. PHILLIPS EXCELLENCE IN GOVERNMENT ACCOUNTABILITY AWARD

### Past Recipients

**2012**


**DORIS FLORES BROOKS**  
**CPA, CGFM**  
PUBLIC AUDITOR  
Office of Public  
Accountability

**2013**


**MARY A.Y. OKADA**  
**ED.D.**  
PRESIDENT  
Guam Community  
College

**2014**


**VICENTE "BEN" C.  
PANGELINAN**  
(POSTHUMOUS)  
SENATOR & FORMER  
SPEAKER  
Guam Legislature

**2015**


**TALING M. TAITANO**  
**CPA CGFM**  
DEPUTY SUPERINTENDENT  
Guam Department of  
Education

**2016**


**ROBERT J. TORRES, JR.**  
CHIEF JUSTICE  
Unified Courts of Guam

**2017**


**BENJAMIN J.F. CRUZ**  
SPEAKER  
Guam Legislature

**2018**

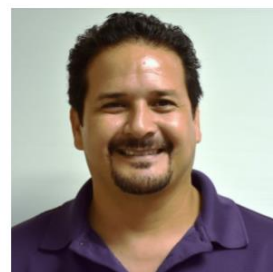

**JOANNE M.S. BROWN**  
GENERAL MANAGER  
Port Authority of Guam

**2019**


**JON J.P. FERNANDEZ**  
SUPERINTENDENT  
Guam Department of  
Education

**2020**


**CARMEN KWEK SANTOS**  
(POSTHUMOUS)  
VICE PRESIDENT  
Guam Community  
College

**2021**


**MIGUEL C. BORDALLO**  
**P.E.**  
GENERAL MANAGER  
Guam Waterworks  
Authority



To learn more about Prof. Phillips and his contributions to the AGA Guam Chapter, visit our website at: <https://www.aga.guam.net/phillips-award>.



# MEMBERSHIP HIGHLIGHTS

## Member Anniversaries



### 28 YEARS

Barbara S. Howard, CPA Tokio Marine Pacific Insurance

### 14 YEARS

Nancy Cueto University of Guam

### 12 YEARS

Rizalito Gino F. Paglingayen EY

### 7 YEARS

Margaret TM Artero Guam Dept. of Education

Marie A. Garcia Guam Dept. of Education

Helen C. Legaspi Guam Dept. of Administration

Arlita Mabini Guam Dept. of Education

Thelma C. Perez Guam Dept. of Education

### 4 YEARS

Edward M. Birn Guam Dept. of Administration

### 3 YEARS

Krystyna Ray M. Ilagan Guam Dept. of Administration

Anthony Jm Macias Guam Dept. of Administration

Resy Novah R. Sapungan Guam Dept. of Administration

### 1 YEAR

Tricia L. Balajadia Guam Power Authority

Pamela D. Decasa Ernst & Young

Jeramel L. Geralde Ernst & Young

Jimaela Anne V. Ham Ernst & Young

Monette G. Ramos Ernst & Young

Claudine Ellise P. Rom Ernst & Young

Robert Ryan D. Yulo Ernst & Young

### NEW

Dafne M. Shimizu Guam Dept. of Rev. & Tax.

Solmars M. Torcelino Student - UOG

Reminder: Be sure to update your profile for any changes (including places of employment).

Just log in at <http://agacgfm.org/>.

*Leveraging Perpetual Learning and Diversity to thrive in today's rapidly changing world.*

## MEMBERSHIP HIGHLIGHTS: MEMBER SPOTLIGHT

### Program Year 22-23 Officers

At the last General Membership meeting, the Officers for Program year 2022-2023 were sworn in.



### Program Year 22-23 CEC Directors

The CEC Directors were also recognized.



### June Meeting Raffle Winners

Congratulations to the following for winning the Membership Monday \$25 Cash Prize Raffle:

1. Vince Bamba (PAG)
2. Edlyn Dalisay (GMHA)
3. Yuka Hechanova (GMHA)
4. Josephine Sanalila (GWA)

Congratulations also to the following In-Person Gift/Prize Winners:

1. Almira Balagtas (AOA)
2. Beatrix Naholowaa-Torres (GVB)
3. Kate Jeszenszky (GWA)

### AGA Members, both New and Old at the In-Person Meeting



# MEMBERSHIP HIGHLIGHTS: MEMBER SPOTLIGHT

## Professional Development Training 2022

Some pictures of our members at the 2022 PDT.



Coffee break...



Met Gerry Boaz 2021-2022 AGA National President at NCC Meeting



## MEMBERSHIP HIGHLIGHTS: MEMBER SPOTLIGHT

### Professional Development Training 2022

Members recognized at the 2022 PDT (Justin Castro–for recently passing the CGFM, Kate Jeszenszky–YP Training Scholarship Recipient, Pilar Pangelinan and Jojo Guevara–Top Recruiters Award, Josie Villanueva–Volunteer of the Year, Dr. Doreen Crisostomo–Muña–Educator Award), as well as the Guam Chapter, under Maripaz Perez–for the Platinum Award.



## MEMBERSHIP HIGHLIGHTS: MEMBER SPOTLIGHT

**Congratulations Rizalito Paglingayen, on your promotion to Partner!**



**Congratulations Mariah Castro on receiving a \$10,000 scholarship!**

### Accounting student receives \$10,000 national scholarship

7/8/2022

**U**niversity of Guam student Mariah Castro has been selected by the Public Company Accounting Oversight Board Scholars Program to receive a \$10,000 scholarship for the coming school year. Castro, a senior majoring in accounting, is the third student from [UOG's School of Business and Public Administration](#) to receive the PCAOB scholarship.

[PCAOB](#), a nonprofit corporation that oversees the audits of public companies, awards academic scholarships to undergraduate and graduate accounting students at accredited U.S. universities who are likely to become accountants and auditors. The awardees must be nominated by their institution.

UOG Professor of Accounting Doreen Crisostomo-Muña nominated Castro for the merit-based scholarship based on her community service contributions.

"Receiving the scholarship during my senior year means so much to me," Castro said. "As a first-generation college student, not only is it a weight lifted off my shoulders but also for my parents and other half. I finally get to invest in myself [...] while enjoying my last year of undergraduate classes with my cohort."

After graduation, Castro plans to pursue a master's through [UOG's new Master of Accountancy program](#) and complete the Certified Public Accountant exam.

"I look forward to working as an auditor after obtaining my bachelor's degree," she said. "I also hope to one day be able to teach financial literacy and accounting to high school students as they prepare for the next step in their lives — something I was fortunate to experience at George Washington High School."

#### Past PCAOB Scholars from UOG:

- Jonathan Yanger (2020)
- Tiera Santos (2021)



Mariah Castro

## COMMUNITY SERVICE: 19<sup>TH</sup> ANNUAL 5K

Thank you to all those that have contributed to our 19th Annual 5K Event!



# COMMUNITY SERVICE: 19<sup>TH</sup> ANNUAL 5K



**Advance.  
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**19th ANNUAL 5K RUN WALK**



CHAMORU VILLAGE, HAGÅTÑA | SATURDAY, JULY 23, 2022

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PACIFIC ISLANDS CLUB - GUAM | SENATOR JOE S. SAN AGUSTIN  
GUAM RUNNING CLUB | ROMAR TAPECERIA  
DEB ♥ LUKE | LLEWELYN & STEVE | VANESSA + SERJAY



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## LINKS & RESOURCES



and other member  
benefits

AGA members enjoy multiple free learning opportunities throughout the year. Members-only webinars are 75-minutes long and offer 1.5 CPEs. Click **Free Members-Only Webinars** for more information.

**Recordings Available** Did you miss the last webinar or want to review some key takeaways on effective intergenerational communication? The recording is now available in **My AGA**, along with all our other free members-only webinars and select other recordings. Check them out today!



The **Summer 2022 Journal: Government and the Pandemic: Workforce Impacts** is out! Click [here](#) to read.

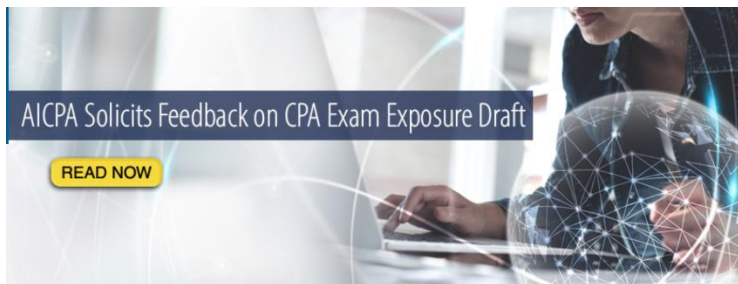
Want to contribute to **The Journal**? View the [Editorial Calendar](#) for the upcoming themes or view the Submission Guidelines for more information on articles for consideration.



"[Accountability Talks](#)" is a podcast focused on the government accountability community. These conversations will enlighten and inspire you as you navigate your career, provide fascinating insights from government thought leaders and encourage you to take part in this vibrant community.

Current Episode is Episode 99: YPs and Professional Organizations. On this episode Tony Scardino from Grant Thornton talks about living in two worlds – a government and private sector executive. Click [here](#) to listen.

## LINKS & RESOURCES

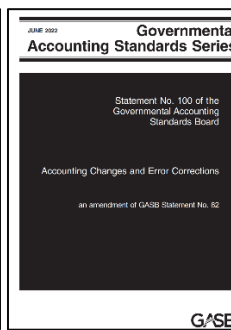


The [American Institute of CPAs \(AICPA\)](#) is soliciting feedback on the [Exposure Draft](#) of the new design of the Uniform CPA Examination® (CPA Exam). Developed through research and input from the profession, the Exposure Draft informs the content and scope of the CPA Exam expected to launch in January 2024. Stakeholders are asked to provide feedback through September 30, 2022.

### GASB Issues New Guidance for Reporting Corrections

The Governmental Accounting Standards Board (GASB) recently issued new guidance to improve accounting and financial reporting. **GASB Statement No. 100, Accounting Changes and Error Corrections**, provides more straightforward guidance to help governments produce reliable, relevant, consistent and comparable reports.

[Read Report](#)



### Bring AGA's High-Quality Training to Your Staff

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 A promotional graphic for the AGA PIO.CFO Summit. It features the AGA logo at the top, followed by the text 'PIO.CFO Summit' in large white letters on a blue background. Below this, it says 'Just Released — AGA's PIO/CFO Summit Executive Summary'. The background has abstract colorful shapes. At the bottom, there is a 'download report' button.
 

**Just Released — AGA's PIO/CFO Summit Executive Summary**

Your **free executive report** from the 2022 PIO/CFO Summit is now available to read or download.

The report summarizes four key areas featured at the Summit:

- Strategic Planning for Best Results.
- Evidence-based Policymaking: Who's Doing it Right?
- The Integration of Performance and Financial Management.
- The PMA and Improving the Customer Experience.

Participants in AGA's PIO/CFO Summit confirmed that federal and state governments, are not currently emerging from a crisis. Rather, they remain squarely in the midst of several crises involving health, finances and economics.

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 A promotional graphic for the AGA CFO Survey Pulse Update. It features the AGA logo at the top, followed by the text 'CFO Survey Pulse Update' in white on a blue background. Below this, it says 'Delivering Value to the Customer'. The background has abstract colorful shapes. At the bottom, there is a 'read paper' button.
 

**Delivering Value to the Customer**

The second Pulse Update produced by AGA and Grant Thornton as part of the CFO Survey Series.

As their portfolios grow, CFOs have emerged as critical partners in rebuilding public trust; they deliver value to internal and external customers, including citizens. The CFO Pulse Survey sheds light on the CFO's value in brokering strategic partnerships, enhancing transparency, properly stewarding funds, and building a customer-focused workforce.

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### E-MAIL US AT:

- For general inquiries: [agaguamchapter@gmail.com](mailto:agaguamchapter@gmail.com)
- For event related inquiries: [agaguamchapterevents@gmail.com](mailto:agaguamchapterevents@gmail.com)
- For inquiries directed at our Chapter President: [agaguamchapterpresident@gmail.com](mailto:agaguamchapterpresident@gmail.com)
- For membership related inquiries: [agaguamchaptermembership@gmail.com](mailto:agaguamchaptermembership@gmail.com)

#### AGA GUAM CHAPTER



P.O. Box 1124  
Hagåtña, Guam 96932



#### AGA NATIONAL



2208 Mount Vernon Avenue  
Alexandria, VA 22301-1314

