

March 3, 2017

Mr. Joshua Walker  
Central Arkansas AGA Chapter  
P.O. Box 27  
Little Rock, Arkansas 72203-0027

Dear Joshua:

AGA applauds your commitment to good governance and responsible fiscal action reflected in the FY 2016 Citizen-Centric Report you produced for your members! We thank you for your hard work and commitment to transparency and accountability.

As part of AGA's Citizen-Centric Reporting award program, I'm pleased to present you with a **Certificate of Achievement in Citizen-Centric Reporting**.

The team would like to commend you on the outstanding points of your report:

- Overall – This is a good CCR and contains lots of information.
- Page 1 – Sidebar about AGA sets the stage for a comprehensive report.
- Page 4 – Great page (financial page) and wouldn't change a thing.
- Page 6 – Nice welcoming message from the president.

A Certificate of Excellence is also available, and we encourage you to apply for this next level of reporting recognition. Listed below are comments from the review team that can lead you to obtaining the Certificate of Excellence:

- Overall – Please condense the information to make 4 pages by using smaller fonts and fewer pictures.
- Page 1 – Consider combining this page and page 3.
- Page 2 – Consider including quantitative information to show how well the chapter is doing such as how many attended the events, full day seminars? Did you set any targets?
- Page 4 – No recommendations (financial page).
- Page 5-6 – The last page could be a sidebar on another page. Include chapter challenges.

AGA members believe that government accountability and transparency are essential to a healthy democracy and are committed to fulfilling our obligation to advance government accountability. As you know, this initiative is focused on encouraging governments at all levels to improve how they present financial and performance information to taxpayers, so that it is clear, accurate, up-to-date and easily accessible to all. By preparing a Citizen-Centric Report for your chapter, you have taken the first step to understanding this initiative and giving yourself an informed platform on which to stand and promote the report.

Again, congratulations on your noteworthy accomplishment. We're counting on your support to ensure that our important work continues well into the future. We look forward to seeing your future reports!

Sincerely,



Ann Ebberts  
Chief Executive Officer