



J.P. Morgan Public Sector and AGA Washington D.C. Chapter Using Technology to Improve the Customer/Citizen Experience

AGA Washington DC Chapter and J.P. Morgan Public Sector will host a panel discussion with government and private sector leaders who will share how their organizations are using digital transformation - from automation to AI – and payments to improve the end-to-end customer/citizen experience.

Panelists:

Matthew Garber, Senior Advisor, U.S. Department of the Treasury
Ronda Kent, Senior Account Executive, Government Solutions, Visa Business Solutions
Lisa Davis, Global Head of Digital Channels, Payments, J.P. Morgan

Moderated by Paul Marshall, VP, MIL Corporation; AGA Washington DC - Sponsorships

Date: Wednesday, February 2

Location: Bowen Building
875 15th NW
Washington D.C. 20005

Time: 8:00 – 9:00 a.m., followed by networking
Breakfast begins at 7:30 am

Please be assured that the health and safety of our guests is paramount to us. Given the latest conditions, only those fully vaccinated against COVID-19 are permitted to attend. Proof of vaccination will be required to attend the event. We greatly appreciate your cooperation.

To request an invitation, please send an email with your name, title and organization to:
Treasury.Services.Events@jpmchase.com



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Agenda

Wednesday, February 2

Bowen Building, Washington D.C.

8:00 a.m.

WELCOME REMARKS

Eva Robinson

Public Sector Segment Head
Treasury Services
J.P. Morgan

USING TECHNOLOGY TO IMPROVE THE CUSTOMER/CITIZEN EXPERIENCE

Matthew Garber

Senior Advisor
U.S. Department of Treasury

Ronda Kent

Senior Account Executive
Government Solutions
Visa Business Solutions

Lisa Davis

Global Head of Digital Channels
Payments
J.P. Morgan

Moderated by

Paul Marshall, CGFM, CPA, CIA, CICA

Vice President
Mil Corporation
AGA Washington DC - Sponsorships

9:00 a.m.

CLOSING REMARKS AND NETWORKING

Eva Robinson

9:30 a.m.

PROGRAM CONCLUDES
