



C. Douglas Bass, CEM, TEM

Douglas Bass currently serves as the Chief of Emergency Services and Department Manager for the Office of Homeland Security & Emergency Management for Dallas County, Texas. For the last 25 years he has served as the Emergency Services & Homeland Security Director in the largest county government agencies in North Carolina, Virginia and Florida. His previous experience includes serving as the Emergency Services & Homeland Security Director for Miami-Dade County Government (Florida), Fairfax County Government (Virginia) and Onslow County Government (North Carolina).

He has a total of over 30 years of public safety experience as an emergency responder, law enforcement officer, fire/emergency medical service instructor and professional emergency manager. His incident command experience includes managing field command posts and emergency operations centers (EOC) for 11 major hurricanes, 4 tornadoes, multiple winter weather events, air/ground/rail transportation emergencies, urban and wild land fires, significant evacuations, special events, medical emergencies, etc. He has served as the EOC manager in 16 Presidentially Declared emergency events. Most recently he served as EOC manager for the Ebola Crisis, 2015 flooding and tornadoes that struck Dallas County.

Looking Behind the Curtain of Your Local Government Emergency Management Program



Presentation for Association of Government Auditors (AGA)

Dallas Chapter

Presented by Dallas County Homeland Security &
Emergency Management

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Example of Mission and Vision Statements

The mission of the Office of Homeland Security and Emergency Management is to provide a 24-hour operation to reduce injury or loss of life and property and protect Dallas County residents from all hazards by providing and coordinating resources, expertise, leadership and advocacy through a comprehensive risk-based homeland security and emergency management program that includes: prevention, mitigation, preparedness, response and recovery.

“Preparedness Through Partnerships”

Emergency Planning

- EM Process:



This is a continuous process that never ends.

Emergency Management Layers

- City/County EM Programs
- Health/Human Services Programs
- State EM Program
- Federal EM Program (FEMA)
- Military EM Programs
- Private Sector EM Programs



Examples of Programmatic Goals

- Enhance Community Resiliency
- Enhance Partnerships
- Validate Emergency Response & Recovery Capabilities
- Communicate Effectively
- Enhance Public Collaboration
- Increase Executive Involvement
- Costs Accounting and Reimbursements



Tornado Damage



Hazardous Materials

Emergency Preparedness

- How do emergency managers prepare for major emergency events?
 - Building partnerships with internal and external partners, community stakeholders and the public.
 - Public Outreach and Education
 - Planning, Training and Exercises



Transportation Accidents



Winter Weather

How Are Emergencies Managed?

- Initial Response-Life Saving by Fire, EMS and Police
- Role of Emergency Managers and the Emergency Ops Center
- Role of Municipal/County/State Departments and Agencies
- Role of Appointed and Elected Officials
- Role of Volunteers and Partner Agencies
- Role of Public
- Role of Media



Quiz # 1

- What role does your department play in an emergency?
 - A. None or Do Not Know
 - B. Limited Depending on Circumstances
 - C. Part of the emergency response team
 - D. Advisor to city/county management
- In your jurisdiction who is in charge of the emergency management program by law?
 - A. Fire Chief
 - B. Police Chief
 - C. City/County Manager/Administrator
 - D. Mayor/County Judge

Quiz # 1 Continued

- Who has the responsibility of providing cost tracking and accounting during an emergency?
 - A. Local Emergency Manager
 - B. The Auditor
 - C. Purchasing
 - D. City/County Manager
- When a large scale emergency occurs and multiple jurisdictions are affected, who is in charge?
 - A. Each Affected Jurisdiction
 - B. The State
 - C. FEMA
 - D. Local Police/Sheriff

Role Auditors May Play-General

- Readiness Audits
- Response/Recovery Capability Assessments
- Risk Assessments
- Mitigation Planning
- Continuity of Operations/
Business Continuity
- Cost Recovery



Auditors Have Role During & Following An Emergency Event

- Should Have a Seat in EOC (PART OF FINANCE BRANCH)
- Represent Jurisdiction to Recover Expenditures with FEMA
- Track All Expenditures Categories
 - DEBRIS
 - EMERGENCY PROTECTIVE SERVICES
 - ROAD SYSTEMS
 - WATER CONTROL FACILITIES
 - PUBLIC BUILDINGS AND EQUIPMENT
 - PARKS, RECREATION AND OTHER



Which of these causes us the most problems for reimbursement?

Can It Happen Here? - Severe Weather

- December 26, 2015 Tornadoes
 - 12 Tornadoes Struck Garland, Rowlett, DeSoto, Sunnyvale and Glenn Heights.
 - 1344 Homes Were Significantly Damaged
 - 10 People Killed in Dallas County, Total of 13 in Region
 - FEMA Declaration for Public Assistance



Can It Happen Here? - Flooding

- Memorial Day (2015) Flooding
 - Historic Rainfall Event
 - Nearly 17 inches of rain fell breaking records since 1899.
 - 5 Deaths Associated with Storms
 - \$61 million dollars in Damage
 - Ten Municipalities Received Major Flooding
 - FEMA Declaration for IA and PA



It Can Happen Here - Terrorism

- June 2015 Terrorism Attack on Dallas Police Headquarters.
 - Lone Man with Armored Vehicle and Semi-automatic Weapons
 - Man Rams Police Car and Shoots at Officers and Building from Inside Vehicle
 - 4 Suspicious Bags Found on Scene, One Contained Pipe Bomb
 - Man Killed, Found Other Bombs Inside His Vehicle



It Can Happen Here - Disease Outbreak

- September-November 2014 Ebola
 - National Media Event
 - 1 Death and 2 Health Care Workers Developed Symptoms of Ebola
 - Monitoring of Almost 200 Persons
 - Public Concern-Need for Education
 - Bentley the Ebola Dog



It Can Happen Here - All Hazards

- H1N1 (swine) flu pandemic in 2009 (first confirmed H1NI death occurred in Texas).
- Super Bowl XLV Ice Storm in Dallas/Arlington, February 2011
- Multiple Tornadoes in Dallas County in Spring of 2012.
- West Nile virus (mosquito-borne illness) with 20 deaths in Dallas County in Summer of 2012.
- Dedication of George W. Bush Presidential Center (SMU) brought the President and 4 past presidents to Dallas in May 2013.
- 50th Anniversary of President John F. Kennedy's death in Dallas, November of 2013.
- Winter Weather (Ice Storm), 800,000 without power in December 2013.
- Armed Terrorism Attack on Culwell Center in Garland in May of 2015.



What Emergency Is Next For Us?

- Earthquake
- Terrorism Event
- Critical Infrastructure Failure Such as Power Grid Failure
- Active Shooters in Government Facilities
- Transportation Emergency Such as Airplane Crash or Train Derailment
- Emerging Disease-Zika Virus
- Civil Unrest-Group Violence



Hope for the Best and Plan for the Worst...Because When You Think It Can't Get Worse...It Does...

Quiz # 2

- Emergency Managers utilize which of the following to better prepare for emergencies?
 - A. Hazard Mitigation Plan
 - B. Planning, Training and Exercises
 - C. “All Hazard” Emergency Operations Plan
 - D. All of the Above
- When a major disaster event occurs FEMA will automatically reimburse the jurisdiction for any costs incurred during and following the response?
 - A. True
 - B. False

Quiz # 2 Continued

- An Auditors Office Can Play Which of the Following Roles During or Following An Emergency?
 - A. Tracking Event Costs in the EOC
 - B. Assisting Departments with Costs Documentation
 - C. Assisting with FEMA Cost Recovery
 - D. All of the Above
- Which of the following locations maybe used to manage a major emergency?
 - A. Emergency Operations Center
 - B. Field Police and Fire Command Posts
 - C. Resource Staging Area
 - D. All of the Above

Questions

- Contact Information:



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