

Professional Development Training



Trenton Chapter



2023 Spring PDT
April 28, 2023



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Presented by: AGA Trenton Chapter

Robert Rizzo, President

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AGA Trenton Chapter

2023 Spring Professional Development Training

April 28, 2023

7:30am to 8:15am	Registration/Breakfast
8:15am to 8:30am	Opening Remarks - Robert Rizzo, AGA Trenton Chapter President
8:30am to 9:30am	Session 1 – Topic: “What is Accountability?”, Speaker – Suzanne Bump, National AGA Director-At-Large
9:30am to 10:30am	Session 2 – Topic: Best Practices for Hiring, Onboarding, and Employee Retention, Speaker – Frank Bellino, Manager – Office of Legislative Services Human Resources
10:30am to 10:45am	BREAK
10:45am to 11:45am	Session 3 – Topic: Workers’ Compensation Law, Speaker - Mark S. Setaro, Weber Gallagher, LLC
11:45am to 12:00pm	Luncheon Speaker – Interfaith Caregivers of Greater Mercer County
12:00pm to 1:00pm	LUNCH
1:00pm to 2:00pm	Session 4 – Topic: "Re-imagining State and Local Audit Organizations", Speaker - Omid Yazdi, KMPG
2:00pm to 3:00pm	Session 5 – Topic: Tax Scams, Speaker - Glenn Gizzi, Internal Revenue Service
3:00pm to 3:15pm	BREAK
3:15pm to 4:15pm	Session 6 – Topic: 2022 Tax Filing – Backlogs and Ongoing Hiring Challenges Led to Poor Customer Service and Refund Delays, Speakers - Heather Collins, Senior Analyst and Ben Moser, Analyst, United States Government Accountability Office
4:15pm to 4:30	Closing Remarks, Awarding of CPE Certificates

Please note the schedule and speakers are subject to change.

Credits for Continuing Education: 7 credits in the subject area of “Auditing/Accounting/ Personnel-Human Resources/Taxation”

****CPE’s are only available to participants from NJ and PA****
CPE certificates will be available via email. In the event of your early departure, the certificate will be adjusted accordingly.

AGA Trenton Chapter NJ Sponsor #20CE00023700, PA Sponsor #PX177258

**Session 1 - Topic: "What is Accountability?",
Speaker - Suzanne Bump, National AGA Director-At-Large**



The Honorable Suzanne Bump just concluded a 12-year tenure as Massachusetts' elected State Auditor, the first woman to hold this position. Having previously served as a state representative and cabinet secretary, Auditor Bump has consistently shown herself to be dedicated to effective and efficient state service. As State Auditor, she conducted performance audits and public assistance fraud investigations, and reviewed privatization proposals and state mandates on local governments, and served on numerous other state agency boards.

Taking office after a failed peer review, she made auditing excellence a priority and instituted a wide range of programs that promoted professional development, quality control, and the deployment of new technologies. Her efforts resulted in award-winning reports in Medicaid auditing and police training assessment, as well as in IT development. They also identified more than \$1.5 billion worth of improper payments and prompted major administrative and legislative reforms in special ed collaboratives, Medicaid administration, child welfare, veterans' services, public safety, and regional transportation funding.

Auditor Bump currently serves on AGA's national governing board, and she is a past president of the National State Auditors Association. She is graduate of Boston College and Suffolk University Law School.

Session 3 - Topic: Workers' Compensation Law Speaker - Mark S. Setaro, Weber Gallagher, LLC



Mark Setaro represents clients in workers' compensation matters ranging from basic work injuries to cases of advanced occupational medical conditions.

In partnership with his clients, Mark employs comprehensive legal strategies to defend workers' compensation claims and reduce exposure risk. Mark works extensively with small and large companies, third-parties administrators, insurance carriers, and self-insured businesses of all types including those within the transportation and courier industries.

Before joining Weber Gallagher, Mark served as an in-house counsel for a large insurance company. In this role, Mark was responsible for managing the workers' compensation department working closely with policy holders and the insurance adjusters who were responsible for administering claims.

Mark is currently the Immediate Past Chair of the New Jersey State Bar Association, Workers' Compensation Section, executive committee. This committee is dedicated to monitoring, studying and, when necessary, addressing legislation and procedural rules and policies to ensure that the workers' compensation laws are properly applied in all administration workers' compensation claims, in the interest of both employees and their employers.

As an experienced practitioner, Mark has appeared before all workers' compensation district courts in New Jersey, and handled appeals before the Appellate Division of the Superior Court of New Jersey.

Mark is certified by the New Jersey Supreme Court as a Workers' Compensation Law Attorney; and, is a Fellow in The College of Workers' Compensation Lawyers, a nationwide organization that honors workers' compensation practitioners, educators, and judges nationwide.

Mark has achieved a Distinguished Rating from Martindale-Hubbell. This is given to attorneys who has experience and is widely respected by their peers for their professional achievement and ethical standards.

Court Admissions

- United States District Court for the District of New Jersey
- United States Supreme Court

Professional & Community Involvement

- NJ State Bar Association, Workers' Compensation Section Executive Committee, Chair
- Rotary International, Member
- The College of Workers' Compensation Lawyers, Fellow
- Mobile Meals of Hamilton Township, Inc, Volunteer

Session 4 – Topic: "Re-imagining State and Local Audit Organizations" Speaker - Omid Yazdi, KPMG



Omid is a senior partner in KPMG's Risk Services practice. His responsibilities include leading a national risk analytics specialist team and serves as a senior member of KPMG's forensic practice. Omid has over 30 years of international experience assisting KPMG's clients with assessments, forensic services, data analytics, litigation support, internal audit services, financial statement audits, and risk management related services. A significant part of his career was spent serving State and Local entities including single audits and providing recommendations on people, process and technology. Omid has also provided in-depth presentations to Audit Committees, Board of Directors, and the Securities Exchange Commission. Omid is

a CPA and a Certified Fraud Examiner.

Select professional and industry experience

- Performed a six month assessment of a large State's Audit function post-Covid and provided recommendations around People, Audit Processes and Technology.
- Served as an expert witness and privileged consultant on a number of disputes including a post-closing purchase price dispute for a financial technology company.
- Led several earnings management investigations in different industries and geographies including investigation and financial restatement of the largest financial fraud in the history of India.
- Conducted multiple investigations of embezzlement for different clients in various industries. Provided assistance in submission of insurance claims, civil and criminal proceedings.
- Led the data analytics examination of inventory records and potential violation of exchange rules at a large London Metal Exchange (LME) registered entity and presented the findings to LME regulators.

Publications and speaking engagements

- Author: COVID-19 and Role of Internal Auditors Parts 1 and 2 (March and April 2020)
- Panelist: Internal Audit Re-imagined and Leveraging Data Analytics Webcast - 2019
- Speaker: Future of Internal Audit and Data Analytics – 2019 KPMG Annual Oil and Gas Conference; Houston
- Speaker: Corporate Governance, UCLA Director Education and Certification Program (2013-2018)
- Speaker: Corporate Governance, USC MBA Program (2013-2018)
- Adjunct Professor – Forensic Accounting, USC Leventhal School of Accounting (2012-2017)

Session 5 - Topic: Tax Scams
Speaker - Glenn Gizzi, Internal Revenue Service



Glenn has worked for the Internal Revenue Service for 33 years. He began in Taxpayer Service in 1989 as a Taxpayer Service Specialist answering account and tax law questions on the IRS's toll-free phone line until becoming a Revenue Agent in 1994. During his 11 years as an Agent, Glenn worked in the Examination Problem Resolution Unit as a caseworker, a cooperating Agent for Criminal Investigations and was a Taxpayer Advocate at the model walk-in office in Edison. Glenn is also a certified instructor for the IRS and has spent four years training the new incoming Revenue Agents from 2001 to 2005.

Additionally, Glenn worked in the former Taxpayer Education & Communication division during its stand-up in 2001 before it was eventually realigned into Communications & Liaison. His current assignments include the Annual Federal State Tax Workshops, North & South Jersey Working Together, AARP, multilingual associations, school districts and the underserved community.

Glenn is currently assigned to the Edison, NJ office at 100 Dey Place and can be reached by phone at 732-777-7269 or by email at **Glenn.J.Gizzi@irs.gov**