



# OIG

## Office of the Inspector General

SOCIAL SECURITY ADMINISTRATION

# A Report to Our Citizens 2018

## OUR ORGANIZATION



### *Integrity is Our Mission*

We are agents of positive change striving for continuous improvement in the Social Security Administration's programs, operations, and management by proactively seeking new ways to prevent and deter fraud, waste, and abuse.



1995

SSA OIG established



1996

Social Security Fraud Hotline established



1997

Cooperative Disability Investigations (CDI) established



2008

CDI efforts surpass **\$1 billion** in projected savings to SSA programs



2009

The Office of Audit achieves a record-high cost savings of **\$7.5 billion** in its audit reports.



2015

OIG marks 20th anniversary

# 500

## Employees Carry Out the OIG Mission

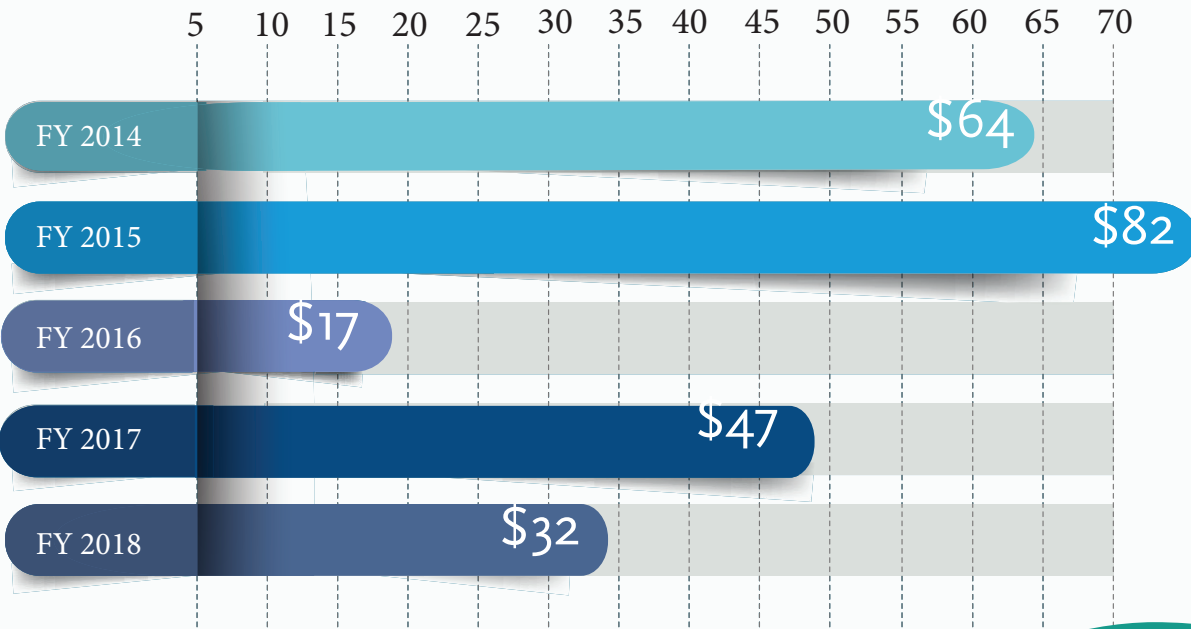


# HOW ARE WE DOING

\*Fiscal Year (FY) 2018 Performance

## \$ Return on Investment

We generate a positive return for every tax dollar invested in OIG activities. We calculate this measure by dividing the total amount of all OIG savings identified during the FY by the total amount of appropriated funds during the same period. The chart on the left shows our positive returns for the past 5 fiscal years.



**69** Fraud Cases Resolved

**76** Reports Issued

**\$2.1 Billion**

In Questioned Costs

**\$849 Million**

In Funds Put to Better Use

**\$4M** Penalties Against Individuals Who Fraudulently Received or Attempted to Receive Social Security Benefits

**192,030** Allegations of Fraud, Waste, or Abuse Received

**5,585** Cases Opened

**6,004** Cases Closed

**776** Criminal Convictions

**\$349 Million** Monetary Accomplishments

# \$105.5 Million

\*Fiscal Year 2018 Appropriation



## 86%

Salaries and benefits of our employees

## REVENUES & EXPENSES

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## 14%

Expenses for rent, computers, office supplies, investigative equipment, vehicles, and other basic needs.



## PROFESSIONAL DEVELOPMENT

We are committed to developing a capable and professional workforce. To that end, in Fiscal Year 2018, 98 percent of our employees received 40 hours or more of appropriate developmental and skill-enhancement training. The continual development of our employees underlies our successful performance as an organization.



In support of the Office of Management and Budget mandate to reduce the Federal footprint and associated costs, we created and continuously update our plan to reduce the footprint of several offices over the next 5 years.

# \$1.3 Million

Through this plan, we saved \$783,873 in rent between FY 2014 and FY 2018. Future projected rent savings through FY 2020 are \$545,085, for a total rent savings of \$1,328,958.



# WHAT'S NEXT



## *Cooperative Disability Investigations Program*

OIG works with SSA, state Agencies, and state and/or local law enforcement partners to investigate suspicious disability claims. By pooling resources, CDI units can resolve questions of fraud before benefits are ever paid.

Currently, there are units investigating possible fraud in 37 states, and in FY18, we opened new units in **Indiana, Hawaii, and New Mexico**.

We will continue to comply with the *Bipartisan Budget Act of 2015*, which calls for CDI coverage of all 50 states and U.S. territories by 2022.



Anything else you'd like to see in this report? Please let us know by contacting [oig.cd@ssa.gov](mailto:oig.cd@ssa.gov).

## *Information Technology Modernization*

Our information technology (IT) specialists meet the challenge of providing various IT support services for more than 700 OIG offices throughout the country. They stay on the leading edge of technology by analyzing industry trends and identifying tools that can improve the systems that help us do our jobs.

This year, we initiated upgrades to our current hardware and software infrastructure that houses our investigative case management system and administrative applications. We are also nearing completion of our data-center consolidation by utilizing virtual storage environments. This will reduce our need to replace equipment and eliminate the need for physical hardware at many of OIG's remote sites.

If you would like to report suspected Social Security fraud, waste, or abuse, contact our OIG Fraud Hotline by visiting [oig.ssa.gov/report](https://oig.ssa.gov/report) or calling **1-800-269-0271**.

