



## AGA Corporate Partner [Technology](#) Committee

Tech Thursday Presentation October 1, 2020

8:30a.m. – 9:00a.m.

### **Lessons and Best Practices from the Front Lines Operating a Center of Excellence Dedicated to Advance Knowledge and Agency Missions**

Fill up your coffee cup and join us for this informative presentation on Thursday October 1 from 8:30-9:00a.m.! Twenty-minute presentation followed by ten-minutes of Q&A.

Technology Centers of Excellence (CoE) help agencies focus resources and knowledge to accelerate adoption of new technologies. Norbert Howard, a Partner with Sehlke Consulting with expertise in Robotic Process Automation, will discuss the key considerations when setting up a CoE at your agency and other success factors he learned on his CoE journey to scale RPA implementations. Some of the topics he will address are: Incubating and developing new ideas, governance, and oversight, identifying, and recruiting new end users, and managing the deployed technology solutions.

Please join us on Thursday, October 1<sup>st</sup> to hear Norbert Howard's insight and expertise on the exciting topic of RPA and Centers of Excellence.

#### **Speaker**

##### **Norbert Howard, Partner Business Systems, Sehlke Consulting, LLC**



As Partner for Business Systems, Mr. Howard leads and supports Business System solutions across all Sehlke's Federal Sectors including Army, Navy, Air Force, Marine Corp, DoD Agencies (4<sup>th</sup> Estate) and Civilian. He also leads Sehlke Robotic Operating Center of Excellence (ROCoE).

Mr. Howard has over 30 years of professional experience that includes tenures at Big 4 accounting and consulting firms, small/mid-size boutique consulting firms, and federal banking and financial organizations. His experience with Business Systems began as a corporate accountant for a large electronics retailer and extends to the present with work supporting Federal Business Systems Solutions including: Robotic Process and Intelligent Automation, Data Analytics, ERP (Oracle Financials, SAP, Momentum, etc.), Grants Management, Shared Services, IT Program Management, Independent Verification and Validation Services

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