

AGA Moderator's Best Practices

As moderator, you will serve as the discussion facilitator. You'll be responsible to introduce speakers, keeping track of session time, and facilitating the audience Q&A portion of the presentation. In some cases, you may also have a small speaking role providing an overview of the session content.

The following information will help you prepare for your session:

Before the Event:

- Coordinate with the speakers to produce session materials to send to AGA. If you need assistance, contact Monica Cordova at mcordova@agacgfm.org or Jerome Bruce at jburce@agacgf.org.
- If the session is a panel presentation, determine the speakers' preferred order of presentation and fill out the run-of show spreadsheet posted onto the "[Speaker & Moderator Resource Center](#)"
- Confirm that speaker(s) provide bios, headshots, and presentations to Monica Cordova. Please note the deadline to submit PowerPoint and polling questions is **Thursday, September 7.**

Onsite:

- Arrive at the session room at least 15 minutes before the start of the presentation. This will allow you to greet the speakers at the front of the room and connect with the audiovisual technicians.
- If PowerPoint is being used, the presentations are loaded into the laptop located in the session room and saved as "session ID_Speaker last name/All Speakers." Once you arrive at the session room, please open the PowerPoint, if it's not opened already, the AV technicians will be available to assist with audiovisual equipment.
- At the beginning of the session, welcome the audience and give brief remarks about the topic from your point of view. Please see a sample of a script below:

Welcome everyone! During this session, you can be part of the discussion by going to the Fraud app and click the "Engage" icon and select this session. From here you will be able to submit questions for the speakers or vote on a question that you like to be addressed. You can also participate in polling (if applicable). Towards the end of this session an "Evaluate this Session" button will appear and feel free to complete the four

questions session evaluation. If you don't have the app, you can open a web browser and type in the URL – fraud.cnf.io and click/tap on this session from the schedule page.

- **Begin the session on time:** Signal speakers when it's time to begin. Make sure they are aware of time limits including the question-and-answer period.
- **Introduce each speaker:** Briefly introduce the speakers. Biographies given to us from the speaker(s) are available on the Fraud 2023 website and in the mobile app. We also encourage you to work with your speaker(s) on how they would like to be introduced.
- **End the session on time:** Allow a few moments to add your own brief synopsis of the presentation (optional). It is very important for speakers to stay within the allotted time limit. Many events are scheduled in the same rooms throughout the day. In order to give each session, the proper amount of time, the previous session must end on schedule.
- **Session Evaluation:** Before ending the session, please remind everyone to complete the evaluation. Fifteen minutes before your session ends, the "Rate this Session" blue button will appear on audience's device screen. Please note: these evaluations are NOT used to verify for their CPEs. CPEs are only tracked by scanning the name badge randomly as they enter/exit the session room.

Important reminder: The training may not be used as a platform for commercial sales, self-promotion or as a forum to criticize competitors. Presenters are expected to share information in an educational and non-commercial manner that is not specific to a product or service. Presenters also must refrain from overt statements, harsh language, or pointed humor that disparages the rightful dignity and social equity of any individual or group.

AGA is focused on providing participants with thoughtful and reflective process that addresses each participant's current and future professional plans, current knowledge and skills level and desired or required additional competence to achieve future work opportunities and/or professional responsibilities.

Dress Code: Business casual attire is appropriate for all speakers and moderators. Please encourage your female panelists to wear slacks or skirts under the knees for their comfort.

Registration: Moderators must register by filling out the form or by using one of the complimentary registrations included in your company's sponsored package. Please email your form to [Monica Cordova](#).

The DO's and DON'Ts of Moderating a Session

Don't

Read bios word for word

- Do: Refer attendees to the conference app/agenda for bios. If there is no event app, summarize the bio in 1-2 sentences.

Don't

Include text on your slides so small that the audience cannot read (please refer to AGA PowerPoint Slides Guidelines)

- Do: Use AGA's slide deck template and font size recommendations - incorporate pictures and charts

Don't

Monopolize the conversation

- Do: Contribute your subject matter expertise throughout the session

Don't

Run out of time for Q&A

- Do: Ask questions that have come from the audience via the app. End on time so the next session will begin on time.

Don't

Speak with a monotone voice and away from the microphone

- Do: Speak with excitement and into the microphone! Enthusiasm is contagious and if you are speaking in a large room, the people in the back need to hear you. Encourage your panelists to do the same.

Don't

Use acronyms and/or assume the audience is familiar with specific jargon/lingo

- Do: Fully explain the topic you are presenting on, remember, your audience may include individuals from all levels of government, academia and the private sector