

# A REPORT TO OUR CITIZENS

## A MESSAGE FROM SHERIFF MATT CLIFFORD

Dear Citizens of Ada County,

As Sheriff, it is my privilege to present the 2024 Annual Report, which highlights the successes, challenges and goals of the Ada County Sheriff's Office.

Ada County's growing population brings both opportunities and obstacles. To meet these demands, we have embraced a forward-thinking approach, guided by the development of a comprehensive strategic plan. This plan was created through a collaborative process that allowed us to look to the future to anticipate the growth and needs of our agency and community.

Last year, we also experienced a tremendous loss. In April 2024, Deputy Tobin Bolter was killed in the line of duty while conducting a routine traffic stop. In his memory, we are working toward conceptualizing and creating a permanent line of duty memorial site at our Barrister campus.

As we move forward, I am grateful for the hard work of our employees and the strong partnership we share with our community. We look forward to growing with our ever-changing population, adapting to new challenges and opportunities while ensuring Ada County remains a safe place to live, work and play.

-Sheriff Matt Clifford



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## IN MEMORIAM



DEPUTY TOBIN BOLTER  
EOW 04.21.2024

## VISION

THE ADA COUNTY SHERIFF'S OFFICE WILL LEAD THE WAY IN PROVIDING PUBLIC SAFETY FOR OUR COMMUNITY.

## MISSION

WE MAKE SAFER PLACES FOR YOU TO LIVE, WORK, AND PLAY.

## VALUES

INTEGRITY SERVICE DEDICATION ATTITUDE

## Service Area Info

	2022	2023	2024
Ada County Population	532,710	544,590	557,590
Dispatch Calls Processed	481,232	504,317	469,595
ACSO Police Population	142,910	146,440	151,770
ACSO Police Calls for Service	26,762	28,219	28,229
Ada County Jail Daily Average Population	1019	999	939

## OUR AGENCY BY THE NUMBERS

419



PROFESSIONAL

430



COMMISSIONED

331

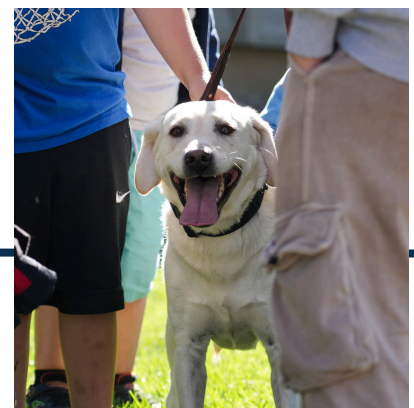
WOMEN

518

MEN

11

Kg



# MEASURES THAT MATTER

**4 MIN.  
48 SEC.**  
AVERAGE  
DRIVER'S LICENSE  
WAIT TIME

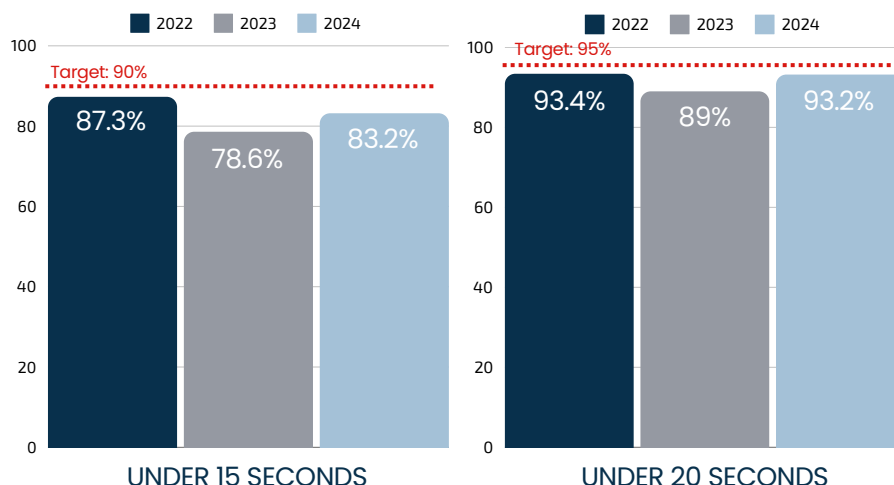
**223,597**  
DRIVER'S  
LICENSE TOTAL  
TRANSACTIONS

**5,563**  
PUBLIC  
INFORMATION  
REQUESTS

**1,147**  
PROBATION  
ENROLLMENTS

**1,430**  
PRETRIAL  
ENROLLMENTS

## 911 CALL ANSWERING TIME



Court Services Info	2022	2023	2024	GOAL	GOAL MET?
Alternative Sentencing Days Served	29,414	34,676	28,366	>prior year	✗
Community Service Hours Served	35,646	30,840	29,497	>prior year	✗
Probation Successful Completion %	69.3%	67.1%	71.2%	>75%	✗
Pretrial Successful Completion %	65.9%	68.0%	70.1%	>70%	✓



**10,742**  
JAIL  
BOOKINGS

**31,570**  
FACE-TO-FACE  
MEDICAL VISITS

**53.4**  
DAYS  
AVERAGE JAIL  
LENGTH OF STAY

\*IF STAY IS GREATER THAN 24 HOURS

**3.3**  
INMATE ON  
INMATE  
INCIDENTS PER  
WEEK

SCAN TO SEE  
YEAR-OVER-YEAR  
ANNUAL REPORT DATA

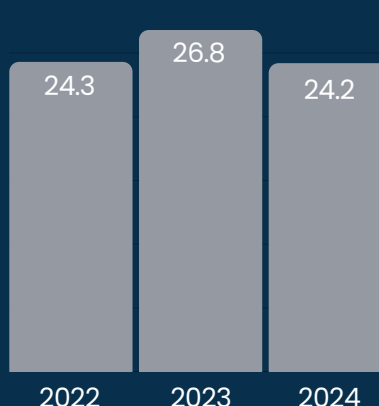


**5 MIN.  
2 SEC.**  
AVERAGE POLICE  
RESPONSE TIME TO  
CRITICAL EMERGENCIES

**1,358**  
TRAFFIC CRASHES  
IN ACSO  
JURISDICTION

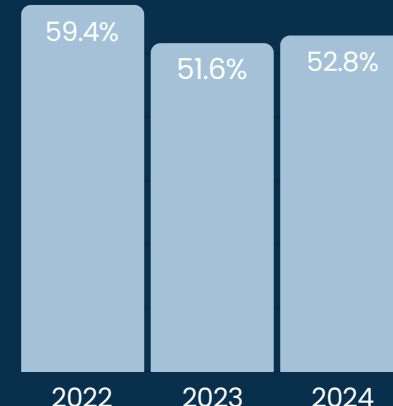
## CRIME RATE

# of crimes reported  
per 1,000 population



## CLEARANCE RATE

% of reported crimes that  
were cleared by an arrest



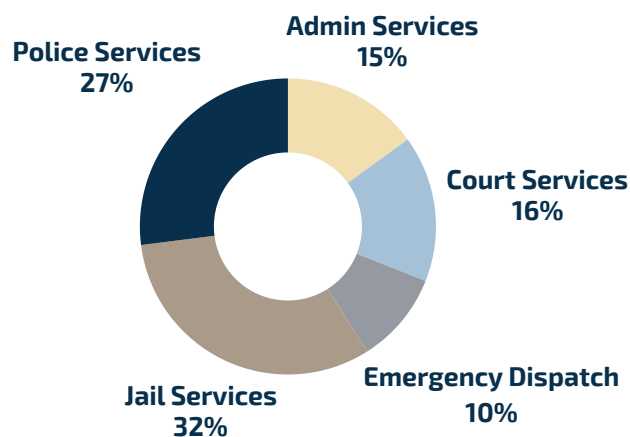


# MANAGING OUR BUSINESS

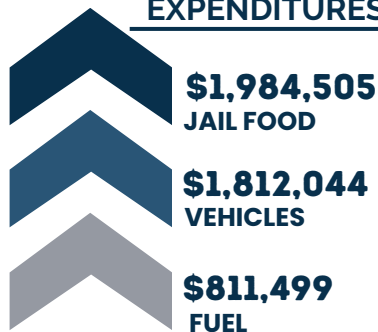
## REVENUE BY SOURCE

	FY 2022 Actual	FY 2023 Actual	FY 2024 Actual
Charges for Services	\$251,398	\$241,592	\$217,372
Grants	\$168,584	\$65,408	\$55,616
License Revenue	\$1,506,322	\$1,605,970	\$1,518,906
Sales & Reimbursement	\$921,846	\$915,203	\$934,872
Fees	\$2,584,049	\$2,505,501	\$2,414,012
Contracts	\$15,935,637	\$17,276,262	\$19,758,953
<b>TOTAL REVENUE</b>	<b>\$21,367,836</b>	<b>\$22,609,936</b>	<b>\$24,899,731</b>

## EXPENDITURES BY BUREAU




## LARGEST EXPENDITURES




## SPENDING SPOTLIGHTS

### IN 2024 WE:

 **SERVED**  
**83,069**  
**LOAVES OF BREAD**  
**IN THE JAIL**

 **DISPENSED**  
**18,078**  
**GALLONS OF MILK**  
**IN THE JAIL**

 **PREPARED**  
**28,189**  
**POUNDS OF OATS**  
**IN THE JAIL**

 **PUMPED**  
**200,484**  
**GALLONS OF GAS**

 **DROVE**  
**2,666,008**  
**MILES**

 **PUT**  
**29**  
**NEW VEHICLES ON**  
**THE ROAD**



\*Financial data is based on the 2024 fiscal year of October 1, 2023 - September 30, 2024

# MOVING FORWARD

## STRATEGIC PLAN

In 2024, the Ada County Sheriff's Office updated our strategic plan to align with the evolving needs of the community and agency. This effort began with a thorough review of the existing plan, untouched since 2011. The collaborative process engaged leadership, command staff, and employees from multiple areas throughout the agency. We revised our vision statement to reflect a forward-looking, community-oriented focus and conducted a detailed SWOT analysis to identify agency strengths, weaknesses, opportunities, and threats. These steps aided in the development of strategic objectives to address current challenges and plan for future growth.

The updated plan focuses on five strategic objectives: enhancing community safety, supporting employee well-being, addressing infrastructure and staffing needs, building a dedicated workforce, and leveraging technology to improve service delivery. Each objective is supported by actionable goals, measurable outcomes, and clear accountability, ensuring impactful and sustainable progress. This strategic plan positions the Ada County Sheriff's Office as the leader in public safety, committed to excellence and continuous improvement.



## SHERIFF'S YOUTH FOUNDATION 25TH ANNIVERSARY



The Idaho Sheriff's Youth Foundation (SYF) was founded in 1999 by former Ada County Sheriff Detective Joyce Michie to reduce crime through early intervention and prevention programs for at-risk youth. Partnering with General Colin Powell's "America's Promise" campaign, the Foundation introduced the "Youth" license plate in 2000 to fund local initiatives. Proceeds from plate sales and private donations stay within each county, enabling sheriff's offices to address the unique needs of their communities and provide positive opportunities for youth.

Although the "America's Promise Alliance" has since shifted its focus to broader issues like education and workforce development, the SYF remains committed to its original mission of proactive crime prevention programs for Idaho's youth. To better reflect this purpose, the Idaho Sheriffs' Association has approved an update to the "Youth" license plate, which will reinforce the Foundation's dedication to supporting Idaho's at-risk youth and building safer communities.

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SCAN TO VIEW OUR CAREERS PAGE

